

Objectives of the Department


- To enhance business development services
 - To enhance fair trade practices and consumer protection
 - To promote and enhance industrial development and growth
 - To promote marketing through identification, value addition and branding of Makueni produce, products and services
- To develop and promote sustainable tourism in the County

Functions of the Department

- Marketing and Trade Facilitation
- Creation of Business Linkages
- Development of Market Infrastructure
- Industry Development on property rights and standards.
- Ensuring Fair Trade Practices to Weights and Measures Act.
- Development and Promotion of Tourism
- Co-operative Development

For complaints, suggestions and compliments contact:

**The County Executive
Committee Member
Department of Trade, Industry,
Marketing, Tourism & Co-
operative Development
3rdFloor, County
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**DEPARTMENT OF
TRADE,INDUSTRY,
MARKETING,TOURISM
AND COOPERATIVE
DEVELOPMENT**

SERVICE DELIVERY CHARTER

Mission

To promote, coordinate and implement integrated Economic policies and Programmes for a rapidly Industrializing Economy

Vision

A leader in facilitating sustainable Wealth Creation

Goal

Create and Increase household income

Main Function	Service	Time Lines	Cost
Trade	Training of entrepreneurs and business counseling	As per specified in training programme	Free
	Business financing and financing of cottage industries	Continuous	Free
	Organizing for trade fairs and exhibitions	As per specified in training programme	Free
Weights and Measures	Sensitizing and public and traders on weights and measures Act Requirements	Annually as per programme	Free
	Verification and stamping of weighing and measuring equipment	Annually as per notice	As prescribed
	Enforcing weights and measures Act	Randomly	Free
	Creating and enhancing market linkages	Continuous	Free
	Branding	Continuous	Free
Tourism	Promotion of tourism within Makueni county	Annually; Continuous	Free
Co-operative Development	Registration of cooperatives	Within 2 months of receipt of all requisite documents and fees	2700
	Replacement of certificates and laws	Within 30 days of receipt of all requisite documents and fees	1000
	Amendment of Cooperatives	Within 30 days of receipt of applications and other requisite documents and fees	1000
	Participation of cooperatives society meeting	As per prescribed in the act	Free
	Development of cooperative policies and procedures	As per meeting schedule	Free
	Education and training of cooperative members and staff	Annually as per programme	Free
	Inspection and inquiries of cooperative activities	As per notice	As prescribed
	Carry out cooperative audits	Within 30 days after receiving request	As prescribed
Enforcement of cooperatives societies act and Makueni county co-operative act	As per legal and regulatory requirements	Free	