



DEPARTMENT OF ICT, EDUCATION AND INTERNSHIP

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CLARIFICATIONS TO TENDER FOR SUPPLY, DELIVERY, INSTALLATION, TESTING AND IMPLEMENTATION OF A COUNTY INTEGRATED HEALTH MANAGEMENT INFORMATION SYSTEM

1. Number of staff to use the system

The software shall be in use to unlimited number of staff/users. However, the number of staff users at Makueni County Referral Hospital is approximated at 400.

2. Scope of Implementation

The implementation will be done at Makueni County Referral Hospital as indicated in the terms of reference. However, the software/system (which shall be hence forth county owned) will be used by the County Government for all other health facilities in the subsequent roll-outs.

3. System Integration

The system should provision for integration with other systems in use at the county through API end points. The county will provide API documentation for systems requiring integration.

4. Software Licenses/Source Codes

Both open source and proprietary software are accepted. However, for proprietary engagements, source codes and licenses shall be handed over to the County Government

5. Billing and Receipting

The system shall generate bills which shall be electronically receipted and cleared through the county core revenue Collection & management system. This shall be achieved through integration to the county revenue collection & management system.

6. Costs

The total cost/tender sum shall include the cost of the software implementation in Makueni County Referral Hospital (training, logistics, etc) and other recurrent costs (eg cloud hosting, etc) to be met during the first year of implementation.

Other costs which will occur after the first year of implementation eg cloud hosting, annual maintenance and support costs shall be indicated in the price schedule **but will not constitute the tender sum.**

The costs of Implementation/Rolling out to other health facilities shall be indicated in the price schedule **but will not constitute the tender sum.** These other health facilities are distributed across various levels of care as follows:

Level 4 (Sub County Hospitals) – 14No.,

Level 3 (Health centers) – 47No.,

Level 2 (Dispensaries) – 179,

Level 1 (Community health units) – 240.

7. Tender Closing Date

The tender Closing date has been extended and the tender shall close on 24th January 2024 at 10:00am



Alfonse Kanunga
Chief Officer ICT

