



18TH September, 2024.

REPORT ON 1ST QUARTER CITIZEN FORUM FY2024/25

INTRODUCTION

The Urban Areas and Cities Act, 2012 (amended 2019), subject to the second schedule, the residents of the Municipalities have rights in participation in matters governance and management of their affairs. During Citizen Fora meetings the residents are expected to deliberate and contribute to the decision-making processes of the urban area and preparation, implementation and review of the integrated development plan. Wote Municipality invited representatives for public participation from sectors, business associations and interest groups to attend in order to deliberate on development plans and new proposed policies.

Attendance

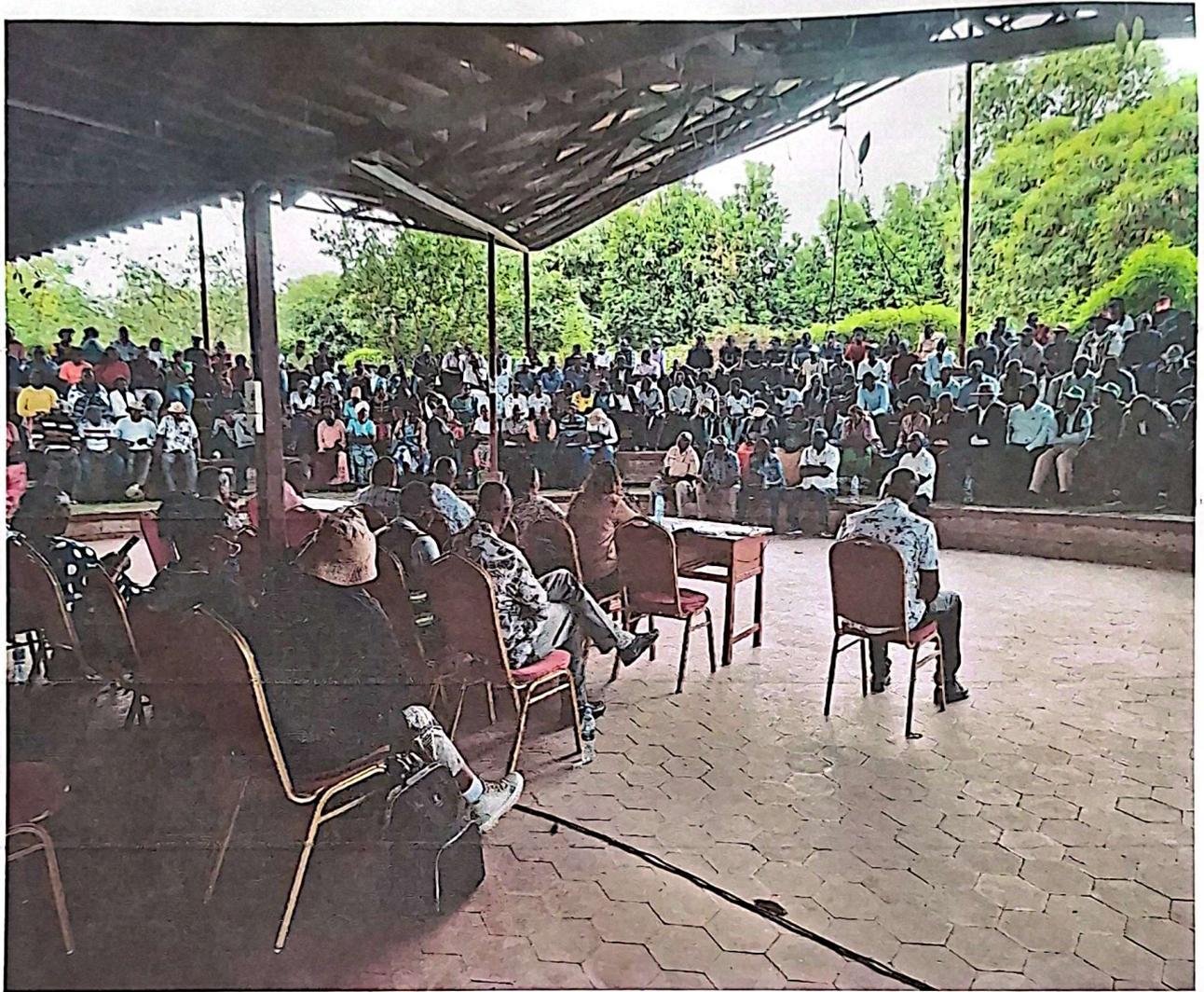
VENUE	Below 35	35-60	Above 60	PWD	TOTAL
WOTE SOCIAL HALL	36	55	15	3	109

- i. The Board Members
- ii. The Municipal Manager
- iii. The Municipal management staff
- iv. The ward Administrators
- v. The Interest groups and Sector representatives

AGENDA

- Municipal Investment Plan FY2024/25
- Municipal Solid waste Management policy
- Municipal Grievances Redress Mechanism (CMRS)





Pictorial Presentation of Citizen Fora attendees at Green Park on 18th.September 2024

Agenda:

The Meeting had three main agendas that members needed to deliberate as per the advert:

- **Municipal investment Plan Fy2024/25**
- **Municipal solid waste management policy**
- **Municipal Grievances Redress Mechanism**



1. Municipal Investment Plan FY2024/25

The investment plan serves the municipality to identify for impactful projects with projected resources. It helps in both planning and prioritizing projects for each financial year with reference to integrated development plan and other plans. The manager highlighted the key investment projects to be undertaken in the FY2024/25 having consideration of Urban Development Grant (UDG) funding eligibility menu. The manager informed the public some of investment that the KUSP II donor funds can do.

The UDG menu of eligible investment/expenditure areas are classified into five categories;

- Waste management (Liquid and solid)
- Storm water drainage
- Connectivity (roads, non-motorized transport facilities, street and security lights)
- Urban Socio-Economic infrastructure

ELIGIBLE URBAN FUNCTIONAL INVESTMENT AREAS

Fire and Disaster management

2. Municipal Solid waste Management policy

Constitution of Kenya (2010), provides for the right to a clean and safe environment. The Wote municipal charter (2018), has highlighted collection of solid waste as one of core mandates for the municipality in ensuring healthy and clean environment for urban residents. The environmental officer presented a draft on key areas of the proposed municipal solid waste management policy that aims to create a regulatory environment that will ensure Wote Municipality promotes sustainable waste management as an income-generating venture. She presented the situational analysis.

sis on how the municipal has been managing the its solid waste starting from; generation, collection, transporting and dumping.

She also pointed the milestones and improvements that has been made to make our urban areas or markets clean and conducive for business activities. Since the policy was on draft stage, the members of the public were informed to be part of the process and encouraged to share their ideas, views and suggestions as they wait to give their final input during the policy public participation in quarter two. The promised to fully support the policy once it's on implementation stage. The citizen fora serve as one of mechanisms for sensitizing the community on policies affecting them.

3. Municipal Grievances Redress Mechanism (GRM)



The Municipal manager informed the participants on the proposed grievances redress mechanism (GRM) which will be used to solve disputes reported to municipality offices. The system involves timely receipt and processing of complaints recorded from individuals or groups negatively affected by the activities of a particular project or even the general issues.

Wote Municipality will use this guideline to provide a framework/ procedure for resolution of grievances emanating from project beneficiaries, project implementers and other stakeholders during implementation of its projects and programs. This will ensure smooth implementation of the projects, timely and effectively addressing the social conflicts that would be encountered during implementation.

The manager the public to give their views on the proposed guidelines and also informed them on their right to write petitions on matters pertaining development of the municipality. It was noted that the GRM was one of the key performance standards for KUSP II funding.

4. Conclusion

The Citizen fora ensured participation of the residents in decision making in activities and in projects/ programs that can be implemented by the Municipality. In order to ensure success in our municipality there is a need for the residents to be proactive stakeholders in participate fully in all affairs.

WOTE MUNICIPALITY
MUNICIPAL MANAGER OFFICE

[Signature]

18 SEP 2024

.....SIGN.....
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EVERLYN MUTUA

MANAGER- WOTE MUNICIPALITY