



## EMALI-SULTAN HAMUD MUNICIPALITY

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### **BUS PARK KIOSKS ALLOTTEES FEEDBACK AND ENGAGEMENT SESSION**

**Date:** 16th May 2024

**Location:** Kindu Mall Hotel

#### **Participants**

- Municipal Manager
- Municipal Administrator
- Bus Park Kiosks Allottees

On May 16<sup>th</sup>, 2024, the Municipal Manager, accompanied by the administrator conducted a feedback and engagement session with the allottees of bus park kiosks. The primary objective of this meeting was to address the concerns raised by the allottees and discuss the way forward.

#### **Opening remarks**

The Municipal Manager commenced the session by expressing gratitude to the allottees for initiating a structured engagement process. He highlighted a crucial administrative issue: the lease agreement tenure for the kiosks had expired and had not been renewed or terminated for an extended period. Despite this, he affirmed that the current allottees remain the legitimate beneficiaries until a decision on renewal or termination is made.

#### **Municipal Goals**

The Manager emphasized the municipality's aim to foster a robust business environment that facilitates profit-making for traders and revenue generation for the government.

#### **Allottees' concerns and requests**

The allottees presented several concerns and requests:

1. **Review of kiosks rent rates**-Traders requested a reassessment of the current rent rates.
2. **Waiver of rent arrears accrued during COVID-19 pandemic**-Due to the financial hardships caused by the pandemic, allottees requested a waiver of the accumulated rent arrears.
3. **Exemption of licenses for PWD allottees**: They sought an exemption from license fees for the 7 allottees who are persons with disabilities (PWD).
4. **Renewal of tenure contracts**: The traders requested the renewal of their tenure contracts.

## Manager's assurances

The Manager assured the traders that a dedicated team would be formed to analyze the compliance levels of rent payment by the traders since the new County Government took office. This analysis will guide the decision on the waiver of rent arrears, renewal of tenure contracts, or possible termination.

### Way Forward:

1. **Renewal of tenure contracts:** Traders were urged to comply with rent and license payments to facilitate the renewal of tenure contracts.
2. **Data analysis team:** The Manager's office will constitute a team to analyze traders' data, considering the impact of COVID-19 on businesses, criteria followed to grant waivers to other businesses, and assessing the project-affected persons.
3. **Follow-Up meeting:** Post-analysis, a meeting with the Bus Park Traders Committee Executive Members will be convened.
4. **Resolution Forwarding:** The resolutions from these meetings will be forwarded to H.E. the Governor.

### Challenges to be addressed

1. **Misallocated rent payments:** Rent payments mistakenly credited to Wote Municipality instead of Emali-Sultan Hamud Municipality will be followed up.
2. **PWD license exemption:** The need to formalize the exemption of PWD allottees from license payments.
3. **Receipt issuance:** Ensuring prompt generation and issuance of rent payment receipts.

### Additional Initiatives

The Manager mentioned that an architect had been requested from the department of infrastructure to design new kiosks in the spaces near the bus park. Additionally, putting in place strategies to allocate the space within the bus park, that is not been occupied, to public service vehicle SACCO. Security concerns related to the abandoned Tupendane building would also be addressed.

### Conclusion

The Manager assured the allottees that their concerns would be resolved before the start of the new financial year 2024-2025. The meeting concluded with a commitment to enhance the business environment for all stakeholders involved.

Report Prepared by:



**Mark Ndunga**  
**Municipal Administrator**

Pictorials

