

2025/04/17 13:25

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GOVERNMENT OF MAKUENI COUNTY

ITUMBULE HEALTH CENTRE

PO BOX 24 - YOANI.

CITIZENS SERVICE CHARTER

SERVICES OFFERED

1. DPD CARD

2. CUSTOMER CARE

3. REGISTRATION

4. CONSULTATION

5. INJECTION

6. DRESSING

7. ANC SERVICES

8. FAMILY PLANNING SERVICES

9. IMMUNIZATION SERVICES

10. GROWTH MONITORING

11. MATERNITY SERVICES

12. MON - FRI

13. OPENING HRS - 9:00 AM - 4:00 PM.

REQUIREMENTS

1. CLIENT PARTICULARS

2. CO-OPERATION

3. CLIENT PARTICULARS

4. REGISTRATION CARD

5. CO-OPERATION

6. CLIENT CO-OPERATION

7. ANC BOOKLET

8. MOTHER & CHILD BOOKLET

9. CLIENT CO-OPERATION

DURATION

2 MIN

3 MIN

2 MIN

15 MIN

10 MIN

10 MIN

30 MIN

20 MIN

10 MIN

10 MIN

VARIABLE

LABORATORY SERVICES

1. ANC PROFILE

2. R - FOR RH

3. PREGNANCY TEST (PPT)

4. HR

5. BLOOD SUGAR

6. HBSAG

7. URINE MICROSCOPY

8. URINALYSIS

9. VDRL

10. BLOOD GROUP

11. SALMONELLA ANTIGEN TEST

12. H Pylori TEST

13. BRISILLA ANTIGEN

DURATION

15 MIN

10 MIN

10 MIN

10 MIN

20 MIN

20 MIN

20 MIN

20 MIN

30 MIN

20 MIN

20 MIN

15 MIN

30 MIN

LABORATORY SERVICES

14. SPUTUM TEST

15. TUB

16. QUANTITATIVE R.P.

17. AMITILEPTOLYCLIN O TEST

18. SEROTITRATIONS

19. CEMENTATION

20. URINE

21. URINE

22. URINE

DURATION

15 MIN

10 MIN

10 MIN

10 MIN

15 MIN

20 MIN

20 MIN

20 MIN

30 MIN

20 MIN

20 MIN

15 MIN

30 MIN

MISSION: TO PROVIDE TIMELY PREVENTIVE, PROMOTIVE AND CURATIVE HEALTH SERVICES TO ALL

VISION: TO BE A LEADING HEALTH FACILITY IN PROVISION OF HEALTH CARE SERVICES.