



MINISTRY OF HEALTH

KASKEU HEALTH CENTRE



CITIZENS' SERVICE DELIVERY CHARTER

This Health services and staffs is committed to provide high quality service to all our clients with Dignity, Professionalism and within the shortest time possible

SERVICE RENDERED	USER CHARGE	WAITING TIME
1. Attendance & Customer care desk	Free	10 Min
2. Registration	Free	5 Min
3. Consultation of Adults & Children over 5 yrs	Free	5 Min
4. Dispensing Medicines	Free	10 Min
5. MCH, ANC, PNC, PMTCT	Free	30 Min
6. Laboratory services	Free	30 Min
7. Admissions (Maternity cases only)	Free	Diverse
8. Emergency Services	Free	On the spot
9. PITC/HTC/VCT	Free	30 Min
10. Cervical cancer screening	Free	30 Min
11. CCC Services	Free	30 Min
12. TB RX	Free	30 Min

AFYA BORA MAISHA BORA

WE ARE COMMITTED TO COURTESY AND EXCELLENCE IN SERVICE DELIVERY

MONDAY TO FRIDAY

8.00 AM - 5.00 PM

SATURDAY TO SUNDAY

EMERGENCY CASES

MATERNITY CASES - DAILY 24 HRS