

REPUBLIC OF KENYA



GOVERNMENT OF MAKUENI COUNTY



## DEPARTMENT OF HEALTH SERVICES

### MAKUENI UNIVERSAL HEALTH COVERAGE(UHC) PROGRAM

#### Frequently Asked Questions (FAQs)

#### 1. What is Makueni Universal Health Coverage(MakueniUHC)?

**MakueniUHC** (Popularly known as *MutulaCare*) is a new health insurance initiative to be launched by the Government of Makueni County aimed at enhancing access to quality healthcare services for residents. Under **MakueniUHC** program the county government will register Makueni residents into SHA and pay **Social Health Insurance Fund**(SHIF) premiums for vulnerable and indigent households.

#### 2. Why is MakueniUHC anchored on SHA?

This is because there is a new Kenyan law (Social Health Insurance Act, 2023) which requires all Kenyan citizens/residents to register into SHA to access health services in Kenya.

#### 3. Who is eligible for MakueniUHC?

**MakueniUHC** targets vulnerable and indigent households in Makueni County. These are households that face financial barriers to accessing healthcare. In **Phase one**, the program aims at progressively enrolling **18,000** households.

#### 4. What do I need to be registered into MakueniUHC?

- a. National Identification(ID) Card
- b. Be a Makueni County resident.
- c. Active Mobile phone number

#### 5. How will the beneficiaries be identified?

Community Health Promoters(CHPs) and Community Resource Volunteers(CRVs) will visit households to register them into SHA and identify indigent and vulnerable households for SHIF payments by the county government. Indigents will be identified using the Proxy-Means Testing Tool(PMT) developed by SHA.

**6. What services are covered under MakueniUHC?**

Beneficiaries will receive comprehensive care including inpatient and outpatient services, dental and optical care, chronic illness management, and emergency treatment as per SHA benefits package.

**7. Will the indigents pay anything to join MakueniUHC?**

**No.** MakueniUHC is fully funded by the Government of Makueni County for eligible vulnerable households.

**8. How will I know if my household has been enrolled into MakueniUHC?**

You will be issued with a card popularly known as **MutulaCare Card** as a proof of enrollment.

**9. Are my dependents covered?**

Yes. MakueniUHC covers dependants below 18 years and those above 18 years with proof of being in school.

**10. How long will MakueniUHC cover last?**

The MakueniUHC will be valid for a period of **one year (12 months)** renewable if the household is still eligible.