



DEPARTMENT OF HEALTH
OFFICE OF THE MEDICAL SUPERINTENDENT
SULTAN HAMUD SUB COUNTY HOSPITAL
P O BOX 253 – 90132 – SULTAN HAMUD
EMAIL: sultan.hospital@makueni.go.ke



REF: SHSCH/GEN/MED.S/VOL.2(0168)

DATE: 13.2.2026

SUBJECT. ADDENDUM NO.1-CLARIFICATION OF TENDER SUBMISSION DATE

Tender Name: **Provision Of Cleaning & Gardening Services**

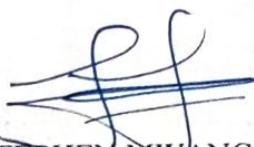
Tender No: **GMC/SLN/T/021/2025-2026/2027-2028**

Date of initial Advertisement : 11th February 2026

It has come to our attention that there is an inconsistency in the Tender Document regarding the tender submission deadline.

This addendum is therefore issued to clarify that the **correct and official tender submission date shall be 25th February 2026 Wednesday at 10.00am.**

All other terms & conditions of the tender remain unchanged.


F DR. STEPHEN MWANGANGI
MEDICAL SUPERINTENDENT
SULTAN HAMUD SUB COUNTY HOSPITAL



REPUBLIC OF KENYA

GOVERNMENT OF MAKUENI COUNTY



DEPARTMENT OF HEALTH

**THE MEDICAL SUPERITENDENT
SULTAN HAMUD SUB COUNTY HOSPITAL
P.O. BOX 253-90132, SULTAN HAMUD**
Email adress:sultan.hospital@makueni.go.ke

**ORIGINAL TENDER DOCUMENT
FOR;**

**PROVISION OF CLEANING SERVICES AND GARDENING
(Eligibility special category (**AGPO**))**

TENDER NO. GMC/SLN/T/021/2025-2026/2027-2028

SUBMISSION DEADLINE 25th FEBRUARY 2026 at 10:00 AM

**THE MEDICAL SUPERITENDENT
SULTAN HAMUD SUB COUNTY HOSPITAL
P.O BOX 253-90132 SULTAN HAMUD**

INVITATION TO TENDER

Date: 11th FEBRUARY, 2026

TENDER NO. GMC/SLN/T/021/2025-2026/2027-2028

FOR PROVISION OF CLEANING SERVICES AND GARDENING.

SULTAN HAMUD SUB COUNTY HOSPITAL invites sealed tenders from eligible candidates in the special category for the provision of cleaning services and gardening for two years' framework agreement effective 1st April 2026 or as may be contracted. The contract will be subject to annual Satisfactory Performance review.

A complete set of tender document may be viewed and downloaded free of charge from the Makueni website: www.makueni.go.ke or www.tenders.go.ke.

Prices quoted should be inclusive of all taxes and must be in Kenya Shillings and should remain valid for 170 days after date of tender opening. Tenders shall remain valid for 140 days from the date of opening.

The Tenderer must fill the Tender Securing Declaration Form provided, provide a self-declaration that the firm is not debarred from participating in Public Procurement and also provide a self-declaration that it will not engage in corrupt practice.

Tenderers are required to undertake the site visit before bidding to verify details and scope of services as guided here below.

PRE-TENDER MEETING/SITE VISIT

A site visit/pre-bid tour will be organized by the Hospital Procurement Office upon request by the tenderer. The site visit will be between 9.00 am – 4.00pm on week days and it is Mandatory that all bidders attend. Failure to attend will lead to disqualification.

NB:

☐ Each tenderer shall complete the certificate of tenderers visit for each site and sign the attendance register.

Completed tender documents are to be enclosed in plain sealed envelopes, marked

'TENDER NO. **GMC/SLH/SCH/T/21/2025-2026/2027-2028**

FOR PROVISION OF CLEANING SERVICES AND GARDENING and be deposited in the

**A. Address for Submission of Tenders. MEDICAL SUPERITENDENT
SULTAN HAMUD SUB COUNTY HOSPITAL**

So as to be received on or before Tuesday 25th FEBRUARY, 2026 at 10:00 AM.

Tenders will be opened immediately thereafter in the presence of the tenderers representatives who choose to attend the opening at the conference Hall of the **SULTAN HAMUD SUBCOUNTY HOSPITAL**

Department of Health services reserves the right to accept or reject any tender and may annul the tendering process and reject all tenders at any time prior to contract award without thereby incurring any liability to the affected tenderer or tenderers.

SECTION I -INSTRUCTIONS TO TENDERERS

A. General

1. Scope of Tender

1.1 This tendering document is for the delivery of Non-Consulting Services, as specified in Section V, Procuring Entity's Requirements. The name, identification and number of this tender are specified in the **TDS**.

2. Throughout this tendering document:

2.1 The terms:

a) The term “in writing” means communicated in written form (e.g., by mail, e-mail, fax, including if specified **in the TDS**, distributed or received through the electronic-procurement system used by the Procuring Entity) with proof of receipt;

b) if the contexts or esquires, “singular” means “plural” and vice versa; and

c) “Day” means calendar day, unless otherwise specified as “Business Day”. A Business Day is any day that is an official working day of the Procuring Entity. It excludes the Procuring Entity's official public holidays.

2.2 The successful Tenderer will be expected to complete the performance of the Services by the Intended Completion Date provided **in the TDS**.

3. Fraud and Corruption

3.1 The Procuring Entity requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015 (the Act), Section 62 “Declaration not to engage in corruption”. The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub-contractors are not debarred from participating in public procurement proceedings.

3.2 The Procuring Entity requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Tenders shall be required to complete and sign the “Certificate of Independent Tender Determination” annexed to the Form of Tender.

3.3 Unfair **Competitive Advantage** - Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. To that end, the Procuring Entity shall indicate in the **TDS** and make available to all the firms together with this tender document all Information that would in that respect gives such firm any unfair competitive advantage over competing firms.

3.4 Unfair Competitive Advantage-Fairness and transparency in the tender process require that the Firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. The Procuring Entity shall indicate in the **TDS** firms (if any) that provided consulting services

for the contract being tendered for. The Procuring Entity shall check whether the owners or controllers of the Tenderer are same as those that provided consulting services. The Procuring Entity shall, upon request, make available to any tenderer information that would give such firm unfair competitive advantage over competing firms.

Eligible Tenderers

- 4.1 A Tenderer may be a firm that is a private entity, a state-owned entity or institution subject to ITT 4.6, or any combination of such entities in the form of a Joint Venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a Form of intent. In the case of a joint venture, all members shall be jointly and severally liable for the execution of the entire Contract in accordance with the Contract terms. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the Tendering process and, in the event the JV is awarded the Contract, during contract execution. Members of a joint venture may not also make an individual tender, be a sub contract or in a separate tender or be part of another joint venture for the purposes of the same Tender. The maximum number of JV members shall be specified in the **TDS**.
- 4.2 Public Officers, of the Procuring Entity, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse in which they have a substantial or controlling interest shall not be eligible to tender or be awarded contract. Public Officers are also not allowed to participate in any procurement proceedings.
- 4.3 A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified. A Tenderer may be considered to have a conflict of interest for the purpose of this Tendering process, if the Tenderer:
 - a. Directly or indirectly controls, is controlled by or is under common control with another Tenderer; or
 - b. Receives or has received any direct or indirect subsidy from another Tenderer; or
 - c. Has the same legal representative as another Tenderer; or
 - d. Has a relationship with another Tenderer, directly or through common third parties, that puts it in a position to influence the Tender of another Tenderer, or influence the decisions of the Procuring Entity regarding this Tendering process; or
 - e. Any of its affiliates participated as a consultant in the preparation of the Procuring Entity's requirements (including Activities Schedules, Performance Specifications and Drawings) for the Non-Consulting Services that are the subject of the Tender; or
 - f. Any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity or Procuring Entity for the Contract implementation; or
 - g. Would be providing goods, works, or non-consulting services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the TDS ITT 2. 1 that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or
 - h. Has a close business or family relationship with a professional staff of the Procuring Entity or of the project implementing agency, who:
 - i. Are directly or in directly involved in the preparation of the tendering document or specifications of the contract, and/or the Tender evaluation process of such contract; or

- j. Would be involved in the implementation or supervision of such contract unless the conflicts teeming from such relationship has been resolved in a manner acceptable to the Procuring Entity throughout the procurement process and execution of the Contract.
- 4.4 A firm that is a Tenderer (either individually or as a JV member) shall not participate in more than one tender, except for permitted alternative Tenders. This includes participation as a subcontractor. Such participation shall result in the disqualification of all Tenders in which the firm is involved. A firm that is not a Tenderer or a JV member may participate as a sub-contractor in more than one Tender.
- 4.5 A Tenderer may have the nationality of any country, subject to the restrictions pursuant to ITT 4 .9.
- 4.6 A Tenderer that has been sanctioned by PPRA or are under a temporary suspension or a debarment imposed by any other entity of the Government of Kenya shall be ineligible to be re-qualified for, initially selected for, tender for, propose for, or be awarded a contract during such period of sanctioning. The list of debarred firms and individuals is available at the PPRA website. Tenderers that are state-owned enterprises or institutions in Kenya may be eligible to compete and be awarded a Contract(s) only if they can establish that they:
- (i) are legally and financially autonomous;
 - (ii) operate under Commercial law; and
 - (iii) are not under supervision of the Procuring Entity.
- 4.7 Firms and individuals may be ineligible if (a) as a matter of law or official regulations, Kenya prohibits commercial relations with that country, or (b) by an act of compliance with a decision of the United Nations Security Council take under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or contracting of works or services from that country, or any payments to any country, person or entity in that country.
- 4.8 A Tenderer shall be deemed to have the nationality of a country if the Tenderer is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed subcontractors or sub consultants for any part of the Contract including related Services.
- 4.9 Foreign tenderers are required to source at least forty (40%) percent of their contract inputs (in supplies, subcontracts and labor) from national suppliers and contractors. To this end, a foreign tenderer shall provide in its tender documentary evidence that this requirement is met. Foreign tenderers not meeting this criterion will be automatically disqualified. Information required to enable the Procuring Entity determine if this condition is met shall be provided in for this purpose is be provided in “*SECTION III-EVALUATION AND QUALIFICATION CRITERIA, Item 9*”.
- 4.10 Pursuant to the eligibility requirements of ITT 4.10, a tender is considered a foreign tenderer, if the tenderer is not registered in Kenya or if the tenderer is registered in Kenya and has less than 51 percent ownership by Kenyan citizens. JVs are considered as foreign tenderers if the individual member firms are not registered in Kenya or if are registered in Kenya and have less than 51 percent ownership by Kenyan citizens. The JV shall not sub contract to foreign firms more than 10 percent of the contract price, excluding provisional sums.
- 4.11 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Competition Act, 2010. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for tender, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption

from the Competition Authority of Kenya may be accessed from the website www.cak.go.ke

- 4.12 A Tenderer may be considered ineligible if he/she offers goods, works and production processes with characteristics that have been declared by the relevant national environmental protection agency or by other competent authority as harmful to human beings and to the environment shall not be eligible for procurement.
- 4.13 A Kenyan tenderer shall be eligible to tender if it provides evidence of having fulfilled his/her tax obligations by producing a valid tax compliance certificate or tax exemption certificate issued by the Kenya Revenue Authority.

5 Qualification of the Tenderer

- 5.1 All Tenderers shall provide in Section IV, Tendering Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.
- 5.2 In the event that pre-qualification of Tenderers has been undertaken as stated in ITT 18.3, the provisions on qualifications of the Section III, Evaluation and Qualification Criteria shall not apply.

B. Contents of Tendering Document

6 Sections of Tendering Document

- 6.1 The tendering document consists of Parts 1, 2, and 3, which include all the sections indicated below and should be read in conjunction with any Addenda issued in accordance with ITT 10.

PART 1: Tendering Procedures

- i) Section I - Instructions to Tenderers (ITT)
- ii) Section II - Tender Data Sheet (TDS)
- iii) Section III - Evaluation and Qualification Criteria
- iv) Section IV - Tendering Forms

PART 2: Procuring Entity's Requirements

- v) Section V-Procuring Entity's Requirements **PART**

3: Contract

- vi) Section VI - General Conditions of Contract (GCC)
 - vii) Section VII - Special Conditions of Contract (SCC)
 - viii) Section VIII - Contract Forms
- 6.2 The Invitation to Tender (ITT) notice or the notice to pre-qualify Tenderers, as the case may be, issued by the Procuring Entity is not part of this tendering document.
- 6.3 Unless obtained directly from the Procuring Entity, the Procuring Entity is not responsible for the completeness of the document, responses to requests for clarification, the Minutes of the pre-Tender meeting (if any), or Addenda to the tendering document in accordance with ITT 10. In case of any contradiction, documents obtained directly from the Procuring Entity shall prevail.
- 6.4 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.

1. Site Visit

- 7.1 The Tenderer, at the Tenderer's own responsibility and risk, is encouraged to visit and examine and inspect the Site of the Required Services and its surroundings and obtain all information that may be necessary for preparing the Tender and entering in to a contract for the Services. The costs of visiting the Site shall be at the Tenderer's own expense. Tenderers should ensure that they sign the site visit attendance register in the respective facilities. Bids of bidders who did not attend the site visits shall be considered non responsive.

8 Pre-Tender Meeting

- 8.1 The Procuring Entity shall specify in the **TDS** if a pre-tender conference will be held, when and where. The Procuring Entity shall also specify in the **TDS** if a pre-arranged pretender site visit will be held and when. The Tenderer's designated representative is invited to attend a pre-arranged pretender visit of the site of the works. The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.
- 8.2 The Tenderer is requested to submit any questions in writing, to reach the Procuring Entity not later than the period specified in the **TDS** before the meeting.
- 8.3 Minutes of the pre-Tender meeting and the pre-arranged pre tender visit of the site of the service, if applicable, including the text of the questions asked by Tenderers and the responses given, together with any responses prepared after the meeting, will be transmitted promptly to all Tenderers who have acquired the Tender Documents in accordance with ITT6.3. Minutes shall not identify the source of the questions asked.
- 8.4 The Procuring Entity shall also promptly publish anonymized (*no names*) Minutes of the pre-Tender meeting and the pre-arranged pretender visit of the site of the service at the web page identified **in the TDS**. Any modification to the Tender Documents that may become necessary as a result of the pre-Tender meeting shall be made by the Procuring Entity exclusively through the issue of an Addendum pursuant to ITT10 and not through the minutes of the pre-Tender meeting. Nonattendance at the pre-Tender meeting will not be a cause for disqualification of a Tenderer.

9 Clarification of Tender Documents

- 9.1 A Tenderer requiring any clarification of the Tender Document shall contact the Procuring Entity in writing at the Procuring Entity's address specified in the TDS or raise its enquiries during the pre-Tender meeting and the pre- arranged pretender visit of the site of the Service if provided for in accordance with ITT 8.4. The Procuring Entity will respond in writing to any request for clarification, provided that such request is received no later than the period specified in the **TDS** prior to the deadline for submission of tenders. The Procuring Entity shall forward copies of its response to all tenderers who have acquired the Tender Documents in accordance with ITT 6.3, including a description of the inquiry but without identifying its source. If so specified in the **TDS**, the Procuring Entity shall also promptly publish its response at the webpage identified in the **TDS**. Should the clarification result in changes to the essential elements of the Tender Documents, the Procuring Entity shall amend the Tender Documents appropriately following the procedure under ITT 8.4.

10 Amendment of Tender Documents

- 10.1 At any time prior to the deadline for submission of Tenders, the Procuring Entity may amend the Tendering document by issuing addenda.

10.2 Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tendering document from the Procuring Entity in accordance with ITT 6.3. The Procuring Entity shall also promptly publish the addendum on the Procuring Entity's web page in accordance with ITT 8.4.

10.3 To give prospective Tenderers reasonable time in which to take an addendum into account in preparing their Tenders, the Procuring Entity shall extend, as necessary, the deadline for submission of Tenders, in accordance with ITT 24.2 below.

C. Preparation of Tenders

11 Cost of Tendering

11.1 The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and the Procuring Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

12 Language of Tender

12.1 The Tender as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and the Procuring Entity shall be written in the English language. Supporting documents and printed literature that are part of the Tender may be in another language provided they are accompanied by an accurate translation of the relevant passages into the English language, in which case, for purposes of interpretation of the Tender, such translation shall govern.

13 Documents Comprising the Tender

13.1 The Tender shall comprise the following:

- a **Form of Tender** prepared in accordance with ITT 14;
- b **Schedules:** priced Activity Schedule completed in accordance with ITT 14 and ITT 16;
- c **Tender Security or Tender-Securing Declaration** in accordance with ITT 21.1;
- d **Alternative Tender:** if permissible in accordance with ITT 15;
- e **Authorization:** written confirmation authorizing the signatory of the Tender to commit the Tenderer, in accordance with ITT 22.3;
- f **Qualifications:** documentary evidence in accordance with ITT 19 establishing the Tenderer's qualifications to perform the Contract if its Tender is accepted; g
Tenderer's Eligibility: documentary evidence in accordance with ITT 19 establishing the Tenderer's eligibility to Tender;
- h **Conformity:** documentary evidence in accordance with ITT 18, that the Services conform to the tendering document; and
- i Any other document required in the **TDS**.

The Tenderer shall chronologically serialize pages of all tender documents submitted.

13.2 In addition to the requirements under ITT 13.1, Tenders submitted by a JV shall include a copy of the Joint Venture Agreement entered into by all members. Alternatively, a Form of intent to execute a Joint Venture Agreement in the event of a successful Tender shall be signed by all members and submitted with the Tender, together with a copy of the proposed Agreement.

- 13.3 The Tenderer shall furnish in the Form of Tender information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

14 Form of Tender and Activity Schedule

- 14.1 The Form of Tender and priced Activity Schedule shall be prepared using the relevant forms furnished in Section IV, Tendering Forms. The forms must be completed without any alterations to the text, and no substitutes shall be accepted except as provided under ITT 22.3. All blank spaces shall be filled in with the information requested.
- 14.2 The Tenderer shall furnish in the Form of Tender information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

15 Alternative Tenders

- 15.1 Unless otherwise indicated **in the TDS**, alternative Tenders shall not be considered. If alternatives are permitted, only the technical alternatives, if any, of the Best Evaluated Tender shall be considered by the Procuring Entity.
- 15.2 When alternative times for completion are explicitly invited, a statement to that effect will be included **in the TDS** and the method of evaluating different time schedules will be described in Section III, Evaluation and Qualification Criteria.
- 15.3 When specified **in the TDS**, Tenderers are reemitted to submit alternative technical solutions for specified parts of the Services, and such parts will be identified **in the TDS**, as will the method for their evaluating, and described in Section VII, Procuring Entity's Requirements.

16. Tender Prices and Discounts

- 16.1 The prices and discounts (including any price reduction) quoted by the Tenderer in the Form of Tender and in the Activity Schedule (s) shall conform to the requirements specified below.
- 16.2 All lots (contracts) and items must be listed and priced separately in the Activity Schedule(s).
- 16.3 The Contract shall be for the Services, as described in Appendix A to the Contract and in the Specifications (or Terms of Reference), based on the priced Activity Schedule, submitted by the Tenderer.
- 16.4 The Tenderer shall quote any discounts and indicate the methodology for their application in the Form of Tender in accordance with ITT 16.1.
- 16.5 The Tenderer shall fill in rates and prices for all items of the Services described in the Specifications (or Terms of Reference), and listed in the Activity Schedule in Section VII, Procuring Entity's Requirements. Items for which no rate or price is entered by the Tenderer will not be paid for by the Procuring Entity when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.
- 16.6 All duties, taxes, and other levies payable by the Service Provider under the Contract, or for any other cause, as of the date 30 days prior to the deadline for submission of Tenders, shall be included in the total Tender price submitted by the Tenderer.
- 16.7 If provided for **in the TDS**, the rates and prices quoted by the Tenderer shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and / or Special Conditions of Contract.

The Tenderer shall submit with the Tender all the information required under the Special Conditions of Contract and of the General Conditions of Contract.

- 16.8 For the purpose of determining the remuneration due for additional Services, a breakdown of the lump-sum price shall be provided by the Tenderer in the form of Appendices D and E to the Contract.

17 Currencies of Tender and Payment

- 17.1 The currency of the Tender and the currency of payments shall be Kenya Shillings.

18 Documents Establishing Conformity of Services

- 18.1 To establish the conformity of the Non-Consulting Services to the tendering document, the Tenderer shall furnish as part of its Tender the documentary evidence that Services provided conform to the technical specifications and standards specified in Section VII, Procuring Entity's Requirements.
- 18.2 Standards for provision of the Non-Consulting Services are intended to be descriptive only and not restrictive. The Tenderer may offer other standards of quality provided that it demonstrates, to the Procuring Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Section VII, Procuring Entity's Requirements.
- 18.3 Tender to provide, as part of the data for qualification, such information, including details of ownership, as shall be required to determine whether, according to the classification established by the Procuring Entity, a Service provider or group of service providers, qualifies for a margin of preference. Further the information will enable the Procuring Entity identify any actual or potential conflict of interest in relation to the procurement and/or contract management processes, or a possibility of collusion between tenderers, and thereby help to prevent any corrupt influence in relation to the procurement processor contract management.
- 18.4 The purpose of the information described in ITT 18.3 above, overrides any claims to confidentiality which a tenderer may have. There can be no circumstances in which it would be justified for a tenderer to keep information relating to its ownership and control confidential where it is tendering to undertake public sector work and receive public sector funds. Thus, confidentiality will not be accepted by the Procuring Entity as a justification for a Tenderer's failure to disclose, or failure to provide required information on its ownership and control.
- 18.4 The Tenderer shall provide further documentary proof, information or authorizations that the Procuring Entity may request in relation to ownership and control which information on any changes to the information which was provided by the tenderer under ITT18.3. The obligations to require this information shall continue for the duration of the procurement process and contract performance and after completion of the contract, if any change to the information previously provided may reveal a conflict of interest in relation to the award or management of the contract.
- 18.6 All information provided by the tenderer pursuant to these requirements must be complete, current and accurate as at the date of provision to the Procuring Entity. In submitting the information required pursuant to these requirements, the Tenderer shall warrant that the information submitted is complete, current and accurate as at the date of submission to the Procuring Entity.

18.7 If a tenderer fails to submit the information required by these requirements, its tenderer will be rejected. Similarly, if the Procuring Entity is unable, after taking reasonable steps, to verify to a reasonable degree the information submitted by a tenderer pursuant to these requirements, then the tender will be rejected.

18.8 If information submitted by a tenderer pursuant to these requirements, or obtained by the Procuring Entity (whether through its own enquiries, through notification by the public or otherwise), shows any conflict of interest which could materially and improperly benefit the tenderer in relation to the procurement or contract management process, then:

- i) If the procurement process is still on going, the tenderer will be disqualified from the procurement process,
- ii) if the contract has been awarded to that tenderer, the contract award will be set aside, pending the outcome of (iii),
- iii) The tenderer will be referred to the relevant law enforcement authorities for investigation of whether the tenderer or any other persons have committed any criminal offence.

18.9 If a tenderer submits information pursuant to these requirements that is in complete, inaccurate or out-of-date, or attempts to obstruct the verification process, then the consequences ITT 18.9 will ensue unless the tenderer can show to the reasonable satisfaction of the Procuring Entity that any such act was not material, or was due to genuine error or which was not attributable to the intentional act, negligence or recklessness of the tenderer.

19 Documents Establishing the Eligibility and Qualifications of the Tenderer

19.1 To establish Tenderer's their eligibility in accordance with ITT4, Tenderers shall complete the Form of Tender, included in Section IV, Tendering Forms.

19.2 The documentary evidence of the Tenderer's qualification stopper form the Contract if its Tender is accepted shall establish to the Procuring Entity's satisfaction that the Tenderer meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.

19.3 All Tenderers shall provide in Section IV, Tendering Forms, a preliminary description of the proposed methodology, work plan and schedule.

19.4 In the event that pre-qualification of Tenderers has been undertaken, only Tenders from prequalified Tenderers shall be considered for award of Contract. These qualified Tenderers should submit with their Tenders any information updating their original pre-qualification applications or, alternatively, confirm in their Tenders that the originally submitted prequalification information remains essentially correct as of the date of Tender submission.

19.5 If pre-qualification has not taken place before Tendering, the qualification criteria for the Tenderers are specified- in Section III, Evaluation and Qualification Criteria.

20 Period of Validity of Tenders

20.1 Tenders shall remain valid for the Tender Validity period specified in the TDS. The Tender Validity period starts from the date fixed for the Tender submission deadline date (as prescribed by the Procuring Entity in accordance with ITT 24.1). A Tender valid for a shorter period shall be rejected by the Procuring Entity as non-responsive.

20.2 In exceptional circumstances, prior to the expiration of the Tender validity period, the Procuring Entity may request Tenderers to extend the period of validity of their Tenders. The request and the responses shall be made in writing. If a Tender Security is requested in accordance with ITT20, it shall also be extended for a corresponding period. A Tenderer

may refuse the request without forfeiting its Tender Security. A Tenderer granting the request shall not be required or permitted to modify its Tender.

21 Tender Security

21.1 The Tenderer shall furnish as part of its Tender, either a Tender-Securing Declaration or a Tender security, as specified **in the TDS**, in original form and, in the case of a Tender Security, in the amount and currency specified **in the TDS**.

21.2 A Tender Securing Declaration shall use the form included in Section IV, Tendering Forms.

21.3 If a Tender Security is specified pursuant to ITT 21.1, from a reputable source, and an eligible country and shall be in any of the following forms at the Tenderer's option:

- i) cash;
- ii) a bank guarantee;
- iii) a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or
- iv) a guarantee issued by a financial institution approved and licensed by the Central Bank of Kenya,

21.4 If a Tender Security is specified pursuant to ITT 20.1, any Tender not accompanied by a substantially responsive Tender Security shall be rejected by the Procuring Entity as nonresponsive.

21.5 If a Tender Security is specified pursuant to ITT 21.1, the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer's signing the contract and furnishing the Performance Security pursuant to ITT 46. The Procuring Entity shall also promptly return the tender security to the tenderers where the procurement proceedings are terminated, all tenders were determined non-responsive or a bidder declines to extend tender validity period.

21.6 The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security.

21.7 The Tender Security may be forfeited or the Tender-Securing Declaration executed:

- a. If a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer in the Form of Tender, or any extension thereof to provide by the Tenderer; or
- b. if the successful Tenderer fails to:
- c. sign the Contract in accordance with ITT 46; or
- d. Furnish a performance security in accordance with ITT 47.

21.8 Where tender securing declaration is executed, the Procuring Entity shall recommend to the PPRA that PPRA debar the Tenderer from participating in public procurement as provided in the law.

21.9 The Tender Security or Tender-Securing Declaration of a JV must be in the name of the JV that submits the Tender. If the JV has not been legally constituted into a legally enforceable JV at the time of Tendering, the Tender security or Tender-Securing Declaration shall be in the names of all future members as named in the Form of intent referred to in ITT 4.1 and ITT 13.2.

21.10 A tenderer shall not issue a tender security to guarantee itself.

22 Format and Signing of Tender

- 22.1 The Tenderer shall prepare one original of the documents comprising the Tender as described in ITT 13, bound with the volume containing the Form of Tender, and clearly marked "Original.
- 22.2 Tenderers shall mark as "CONFIDENTIAL" information in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.
- 22.3 The original of the Tender shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Tenderer. This authorization shall consist of a written confirmation as specified **in the TDS** and shall be attached to the Tender. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialled by the person signing the Tender. All pages of the submitted bid document must be signed, stamped and chronologically serialized in the format 1,2,3,4.....
- 22.4 In case the Tenderer is a JV, the Tender shall be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.
- 22.5 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialled by the person signing the Tender.

D. Submission and Opening of Tenders

23 Sealing and Marking of Tenders

- 23.1 Depending on the sizes or quantities or weight of the tender documents, a tenderer may use an envelope, package or container. The Tenderer shall deliver the Tender in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the name and Reference number of the Tender, addressed to the Procuring Entity and a warning not to open before the time and date for Tender opening date. Within the single envelope, package or container, the Tenderer shall place the following separate, sealed envelopes:
- in an envelope or package or container marked "ORIGINAL", all documents comprising the Tender, as described in ITT13; and
 - in an envelope or package or container marked "COPIES", all required copies of the Tender; and
 - if alternative Tenders are permitted in accordance with ITT15, and if relevant:
 - in an envelope or package or container marked "ORIGINAL-ALTERNATIVE TENDER", the alternative Tender; and
 - in the envelope or package or container marked "COPIES-ALTERNATIVE TENDER", all required copies of the alternative Tender.
- The inner envelopes or packages or containers shall:
- Bear the name and address of the Procuring Entity.
 - Bear the name and address of the Tenderer; and
 - Bear the name and Reference number of the Tender.

- 23.2 If an envelope or package or container is not sealed and marked as required, the *Procuring Entity* will assume no responsibility for the misplacement or premature opening of the Tender. Tenders misplaced or opened prematurely will not be accepted.

24 Deadline for Submission of Tenders

24.1 Tenders must be received by the Procuring Entity at the address and no later than the date and time specified **in the TDS**. When so specified **in the TDS**, Tenderers shall have the option of submitting their Tenders electronically. Tenderers submitting Tenders electronically shall follow the electronic Tender submission procedures specified **in the TDS**.

24.2 The Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with ITT9, in which case all rights and obligations of the Procuring Entity and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

25 Late Tenders

25.1 The Procuring Entity shall not consider any Tender that arrives after the dead line for submission of Tenders, in accordance with ITT 24. Any Tender received by the Procuring Entity after the deadline for submission of Tenders shall be declared late, rejected, and returned unopened to the Tenderer.

26 Withdrawal, Substitution and Modification of Tenders

26.1 A Tenderer may withdraw, substitute, or modify its Tender after it has been submitted by sending a written notice, duly signed by a n authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITT 21.3, (except that withdrawal notices do not require copies). The corresponding substitution or modification of the Tender must accompany the respective written notice. All notices must be:

- a) Prepared and submitted in accordance with ITT 21 and ITT 22 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or "MODIFICATION;" and
- b) Received by the Procuring Entity prior to the deadline prescribed for submission of Tenders, in accordance with ITT 23.

26.2 Tenders requested to be withdrawn in accordance with ITT 25.1 shall be returned unopened to the Tenderers.

26.3 No Tender may be withdrawn, substituted, or modified in the interval between the deadline for submission of Tenders and the expiration of the period of Tender validity specified by the Tenderer on the Form of Tender or any extension thereof.

27 Tender Opening

27.1 Except as in the cases specified in ITT 23 and ITT 25.2, the Procuring Entity shall, at the Tender opening, publicly open and read out all Tenders received by the deadline at the date, time and place specified **in the TDS** in the presence of Tenderers' designated representatives and anyone who choose to attend. Any specific electronic Tender opening procedures required if electronic tendering is permitted in accordance with ITT 23.1 shall be as specified **in the TDS**.

27.2 First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding Tender shall not be opened, but returned to the Tenderer. If the withdrawal envelope does not contain a copy of the "power of attorney" confirming the signature as a person duly authorized to sign on behalf of the Tenderer, the corresponding Tender will be opened. No Tender withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out

at Tender opening.

27.3 Next, envelopes marked “SUBSTITUTION” shall be opened and read out and exchanged with the corresponding Tender being substituted, and the substituted Tender shall not be opened, but returned to the Tenderer. No Tender substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at Tender opening.

27.4 Next, envelopes marked “MODIFICATION” shall be opened and read out with the corresponding Tender. No Tender modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Tender opening.

27.5 Next, all remaining envelopes shall be opened one at a time, reading out: the name of the Tenderer and whether there is a modification; the total Tender Prices, per lot (contract) if applicable, including any discounts and alternative Tenders; the presence or absence of a Tender Security or Tender-Securing Declaration, if required; and any other details as the Procuring Entity may consider appropriate.

27.6 Only Tenders, alternative Tenders and discounts that are opened and read out at Tender opening shall be considered further. The Form of Tender and the priced Activity Schedule are to be initialed by representatives of the Procuring Entity attending Tender opening in the manner specified **in the TDS**.

27.7 The Procuring Entity shall neither discuss the merits of any Tender nor reject any Tender (except for late Tenders, in accordance with ITT25.1).

27.8 The Procuring Entity shall prepare a record of the Tender opening that shall include, as a minimum:

- a) The name of the Tenderer and whether there is a withdrawal, substitution, or modification;
- b) The Tender Price, per lot (contract) if applicable, including any discounts; and c) any alternative Tenders;
- d) The presence or absence of a Tender Security or Tender-Securing Declaration, if one was required.
- e) Number of pages of each tender document submitted

27.9 The Tenderers' representatives who are present shall be requested to sign the record. The omission of a Tenderer's signature on the record shall not invalidate the contents and effect of the record. A copy of the tender opening register shall be distributed to Tenderer upon request.

E. Evaluation and Comparison of Tenders

28 Confidentiality

28.1 Information relating to the evaluation of Tenders and recommendation of contract award, shall not be disclosed to Tenderers or any other persons not officially concerned with the Tendering process until information on the Intention to Award the Contract is transmitted to all Tenderers in accordance with ITT 42.

28.2 Any effort by a Tenderer to influence the Procuring Entity in the evaluation or contract award decisions may result in the rejection of its Tender.

28.3 Notwithstanding ITT 28.2, from the time of Tender opening to the time of Contract Award, if any Tenderer wishes to contact the Procuring Entity on any matter related to the Tendering process, it should do so in writing.

29 Clarification of Tenders

29.1 To assist in the examination, evaluation, and comparison of Tenders, and qualification of the Tenderers, the Procuring Entity may, at the Procuring Entity's discretion, ask any tenderer for clarification of its Tender including break downs of the prices in the Activity Schedule, and other information that the Procuring Entity may require. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by the Procuring Entity shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Procuring Entity in the evaluation of the Tenders, in accordance with ITT32.

29.2 If a Tenderer does not provide clarifications of its Tender by the date and time set in the Procuring Entity's request for clarification, its Tender may be rejected.

30 Deviations, Reservations, and Omissions

30.1 During the evaluation of Tenders, the following definitions apply:

- a) "Deviation" is a departure from the requirements specified in the tendering document;
- b) "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the tendering document; and
- c) "Omission" is the failure to submit part or all of the information or documentation required in the tendering document.

31 Determination of Responsiveness

31.1 The Procuring Entity's determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in ITT 12.

31.2 A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:

- a) If accepted, would:
 - i. affect in any substantial way the scope, quality, or performance of the Non Consulting Services specified in the Contract; or
 - ii. limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer's obligations under the Contract; or
- b) if rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.

31.3 The Procuring Entity shall examine the technical aspects of the Tender submitted in accordance with ITT 18 and ITT 19, in particular, to confirm that all requirements of Section VII, Procuring Entity's Requirements have been met without any material deviation or reservation, or omission.

31.4 If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by the Procuring Entity and may not subsequently be made responsive by correction of the material deviation, reservation, or omission.

31.5 Provided that a Tender is substantially responsive, the Procuring Entity may waive any non-conformity in the Tender.

31.6 Provided that a Tender is substantially responsive, the Procuring Entity may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial non-conformities or omissions in the Tender related to documentation requirements. Requesting information or documentation on such nonconformities shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request may result in the rejection of its Tender.

31.7 Provided that a Tender is substantially responsive, the Procuring Entity shall rectify quantifiable nonmaterial non-conformities related to the Tender Price. To this effect, the Tender Price shall be adjusted, for comparison purposes only, to reflect the price of a missing or non-conforming item or component in the manner specified **in the TDS**.

32 Arithmetical Errors

32.1 The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in any way by any person or entity.

32.2 Provided that the Tender is substantially responsive, the Procuring Entity shall handle errors on the following basis:

- a) Any error detected if considered a major deviation that affects the substance of the tender, shall lead to disqualification of the tender as non-responsive.
- b) Any errors in the submitted tender arising from a miscalculation of unit price, quantity, subtotal and total bid price shall be considered as a major deviation that affects the substance of the tender and shall lead to disqualification of the tender as nonresponsive .and
- c) If there is a discrepancy between words and figures, the amount in words shall prevail

32.3 Tenderers shall be notified of any error detected in their bid during the notification of a ward.

33 Conversion to Single Currency

33.1 For evaluation and comparison purposes, the currency(ies) of the Tender shall be converted into a single currency **as specified in the TDS**.

34 Margin of Preference and Reservations

34.1 Margin of preference on local service providers may be allowed if it is deemed that the services require participation of foreign tenderers. If so allowed, it will be indicated in the **TDS**.

34.2 Where it is intended to reserve the contract to specific groups under Small and Medium Enterprises, or enterprise of women, youth and /or persons living with disability, who are appropriately registered as such by the authority to be specified in the **TDS**, a procuring entity shall ensure that the invitation to tender specifically indicates that only businesses/firms belonging to the specified group are eligible to tender as specified in the **TDS**. Otherwise, if not so stated, the invitation will be open to all tenderers.

35 Evaluation of Tenders

- 35.1 The Procuring Entity shall use the criteria and methodologies listed in this ITT and Section III, Evaluation and Qualification Criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, the Procuring Entity shall determine the Best Evaluated Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:
- a) Substantially responsive to the tendering document; and
 - b) The lowest evaluated cost.
- 35.2 In evaluating the Tenders, the Procuring Entity will determine for each Tender the evaluated Tender cost by adjusting the Tender price as follows:
- a) Price adjustment due to discounts offered in accordance with ITT 16.4;
 - b) price adjustment due to quantifiable non material non-conformities in accordance with ITT 31.3;
 - c) converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with ITT 33; and
 - d) any additional evaluation factors specified **in the TDS** and Section III, Evaluation and Qualification Criteria.
- 35.3 The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be considered in Tender evaluation.
- 35.4 In the case of multiple contracts or lots, Tenderers are allowed to tender for one or more lots and the methodology to determine the lowest evaluated cost of the lot (contract) and for combinations, including any discounts offered in the Form of Tender, is specified in Section III, Evaluation and Qualification Criteria. For one or more lots (contracts). Each lot or contract will be evaluated in accordance with ITT
- 35.5. The methodology to determine the lowest evaluated tenderer or tenderers based one lot (contract) or based on a combination of lots (contracts), will be specified in Section III, Evaluation and Qualification Criteria. In the case of multiple lots or contracts, tenderer will be will be required to prepare the Eligibility and Qualification Criteria Form for each Lot.

36 Comparison of Tenders

- 36.1 The Procuring Entity shall compare the evaluated costs of all substantially responsive Tenders established in accordance with ITT 35.2 to determine the Tender that has the lowest evaluated cost.

37 Abnormally Low Tenders and Abnormally High Tenders Abnormally Low Tenders

- 37.1 An Abnormally Low Tender is one where the Tender price, in combination with other elements of the Tender, appears so low that it raises material concerns as to the capability of the Tenderer in regards to the Tenderer's ability to perform the Contract for the offered Tender Price.

37.2 In the event of identification of a potentially Abnormally Low Tender, the Procuring Entity shall seek written clarifications from the Tenderer, including detailed price analyses of its Tender price in relation to the subject matter of the contract, scope, proposed methodology, schedule, allocation of risks and responsibilities and any other requirements of the Tender document.

37.3 After evaluation of the price analyses, in the event that the Procuring Entity determines that the Tenderer has failed to demonstrate its capability to perform the Contract for the offered Tender Price, the Procuring Entity shall reject the Tender.

Abnormally High Tenders

37.4 An abnormally high price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that the Procuring Entity is concerned that it (the Procuring Entity) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.

37.5 In case of an abnormally high price, the Procuring Entity shall make a survey of the market prices, check if the estimated cost of the contract is correct and review the Tender Documents to check if the specifications, scope of work and conditions of contract are contributory to the abnormally high tenders. The Procuring Entity may also seek written clarification from the tenderer on the reason for the high tender price. The Procuring Entity shall proceed as follows:

- i) If the tender price is abnormally high based on wrong estimated cost of the contract, the Procuring Entity may accept or not accept the tender depending on the Procuring Entity's budget considerations.
- ii) If specifications, scope of work and/or conditions of contract are contributory to the abnormally high tender prices, the Procuring Entity shall reject all tenders and may retender for the contract based on revised estimates, specifications, scope of work and conditions of contract, as the case may be.

37.6 If the Procuring Entity determines that the Tender Price is abnormally too high because genuine competition between tenderers is compromised (*often due to collusion, corruption or other manipulations*), the Procuring Entity shall reject all Tenders and shall institute or cause competent Government Agencies to institute an investigation on the cause of the compromise, before retendering.

38 Unbalanced and/or Front-Loaded Tenders

38.1 If in the Procuring Entity's opinion, the Tender that is evaluated as the lowest evaluated price is seriously unbalanced and/or front loaded, the Procuring Entity may require the Tenderer to provide written clarifications. Clarifications may include detailed price analyses to demonstrate the consistency of the tender prices with the scope of works, proposed methodology, schedule and any other requirements of the Tender document.

38.2 After the evaluation of the information and detailed price analyses presented by the Tenderer, the Procuring Entity may as appropriate: a) Accept the Tender; or

- b) require that the total amount of the Performance Security be increased at the expense of the Tenderer to a level not exceeding 10% of the Contract Price; or
- c) agree on a payment mode that eliminates the inherent risk of the Procuring Entity paying too much for undelivered works; or
- d) Reject the Tender.

39 Qualification of the Tenderer

- 39.1 The Procuring Entity shall determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender is eligible and meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.
- 39.2 The determination shall be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to ITT 18. The determination shall not take into consideration the qualifications of other firms such as the Tenderer's subsidiaries, parent entities, affiliates, subcontractors or any other firm(s) different from the Tenderer that submitted the Tender.
- 39.3 An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event the Procuring Entity shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer's qualifications to perform satisfactorily.

40 Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders

- 40.1 The Procuring Entity reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to Contract Award, without there by incurring any liability to Tenderers. In case of annulment, all Tenders submitted and specifically, Tender securities, shall be promptly returned to the Tenderers.

F. Award of Contract

43 Award Criteria

- 43.1 The Procuring Entity shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender.

42 Notice of Intention to enter in to a Contract

- 42.1 Upon award of the contract and Prior to the expiry of the Tender Validity Period the Procuring Entity shall issue a Notification of Intention to Enter into a Contract/Notification of a ward to all tenderers which shall contain, at a minimum, the following information:
- a) The name and address of the Tenderer submitting the successful tender;
 - b) The Contract price of the successful tender;
 - c) a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed was unsuccessful, unless the price information in(c) above already reveals the reason;
 - d) the expiry date of the Standstill Period; and
 - e) instructions on how to request a debriefing and/or submit a complaint during the stand still period;

43 Standstill Period

- 43.1 The Contract shall not be signed earlier than the expiry of a Standstill Period of 14 days to allow any dissatisfied tender to launch a complaint. Where only one Tender is submitted, the Standstill Period shall not apply.

43.2 Where a Standstill Period applies, it shall commence when the Procuring Entity has transmitted to each Tenderer the Notification of Intention to Enter into a Contract with the successful Tenderer.

44 Debriefing by the Procuring Entity

44.1 On receipt of the Procuring Entity's Notification of Intention to Enter into a Contract referred to in ITT 42, an unsuccessful tenderer may make a written request to the Procuring Entity for a debriefing on specific issues or concerns regarding their tender. The Procuring Entity shall provide the debriefing within five days of receipt of the request.

44.2 Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting.

45 Letter of Award

Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in ITT 43.1, upon addressing a complaint that has been filed within the Standstill Period, the Procuring Entity shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21 days of the date of the letter.

46 Signing of Contract

46.1 Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements, the Procuring Entity shall send the successful Tenderer the Contract Agreement.

46.2 Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to the Procuring Entity.

46.3 The written contract shall be entered into within the period specified in the notification of award and before expiry of the tender validity period

47 Performance Security

47.1 Within twenty-one (21) days of the receipt of the Form of Acceptance from the Procuring Entity, the successful Tenderer, if required, shall furnish the Performance Security in accordance with the GCC 3.9, using for that purpose the Performance Security Form included in Section VIII, Contract Forms, or another Form acceptable to the Procuring Entity. If the Performance Security furnished by the successful Tenderer is in the form of a bond, it shall be issued by a bonding or insurance company that has been determined by the successful Tenderer to be acceptable to the Procuring Entity. A foreign institution providing a bond shall have a correspondent financial institution located in Kenya, unless the Procuring Entity has agreed in writing that a correspondent financial institution is not required.

47.2 Failure of the successful Tenderer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Tender Security. In that event the Procuring Entity may award the Contract to the Tenderer offering the next Best Evaluated Tender.

48 Publication of Procurement Contract

48.1 Within fourteen days after signing the contract, the Procuring Entity shall publish the awarded contract at its notice boards and websites; and on the Website of the Authority. At the minimum, the notice shall contain the following information:

- a) Name and address of the Procuring Entity;
- b) Name and reference number of the contract being awarded, a summary of its scope and the selection method used;
- c) The name of the successful Tenderer, the final total contract price, the contract duration.
- d) Dates of signature, commencement and completion of contract;
- e) Names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening.

49 Adjudicator

49.1 The Procuring Entity proposes the person named **in the TDS** to be appointed as adjudicator or under the Contract, at an hourly fee specified in **the TDS**, plus reimbursable expenses. If the Tenderer disagrees with this Tender, the Tenderer should so state in the Tender. If, in the Form of Acceptance, the Procuring Entity has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party. Procurement Related Complaints and Administrative Review The procedures for making a Procurement-related Complaint are as specified in the TDS. A request for administrative review shall be made in the form provided under contract form

SECTION II - TENDER DATA SHEET (TDS)

The following specific data for the Non-Consulting Services to be procured shall complement, supplement, or amend the provisions in the Instructions to Tenderers (ITT). Whenever there is a conflict, the provisions here in shall prevail over those in ITT.

PROVISION OF CLEANING SERVICES AND GARDENING

	Instructions To Tenderers
2.1	Particulars of eligible tenderers: This Invitation to tender is reserved only to AGPO Group.
2.9	The tender document shall be downloaded free of charge from www.makueni.go.ke or www.tenders.go.ke
2.10	Particulars of other currencies allowed. None
2.11	Particulars of eligibility and qualifications documents of evidence required. Please see Mandatory requirements below
2.12.1	Particulars of tender security if applicable. Tender Securing Declaration in the format provided
2.1.2	Form of Tender Security: Tender Securing Declaration in the format provided
2.13	Validity of Tenders 150 days after date of Tender Opening.
2.14	Copies of Tender Documents to be Submitted: One (1) original copy only.
2.16.1	<p>Address of Receiving Tenders: Completed Tender Documents should be deposited in the Tender Box provided at SULTAN HAMUD SUB COUNTY HOSPITAL and be addressed to:</p> <p style="text-align: center;">THE MEDICAL SUPERITENDENT SULTAN HAMUD SUB COUNTY HOSPITAL PO BOX 253-90132</p> <p style="text-align: center;">Marked Tender No: GMC/SLH/SCH/T/21/2025-2027/2027-2028</p> <p>Provision of Cleaning services and gardening</p>
2.16.3	Bulky tenders which will not fit in the tender box shall be delivered to the Procurement Unit.

Particulars of appendix to instructions to tenderers

Evaluation and comparison of Tenders: The following evaluation criteria shall be applied not withstanding any other requirement in the tender documents.

a) Mandatory Requirements (MR)

The following requirements must be met by the tenderer

MR	MANDATORY REQUIREMENT	BIDDERS RESPONSE YES/NO
MR1	Must Submit a copy of valid certificate on Access to Government Procurement opportunities (AGPO) from the National Treasury.	
MR2	Must Submit a copy of Valid Tax Compliance certificate from Kenya Revenue Authority	
MR3	Must duly Fill the Price Schedule in the Format provided	
MR4	Must duly Fill the Form of Tender in the Format provided	
MR5	Must duly fill the Certificate of independent tender determination	
MR6	Must duly fill the Self-declaration that the person/tenderer is not debarred in the matter of the public procurement and asset disposal act 2015	
MR7 MR8	Must duly fill the Self-declaration that the person/tenderer will not engage in any corrupt or fraudulent practice	
MR9	Must duly fill the Declaration and commitment to the code of ethics	
MR10	Must duly fill the Undertaking to comply with labour laws and wage regulation Guidelines.	
MR11	Must submit a duly completed Tender Security declaration form.	
MR12	Must submit a duly filled up Confidential Business Questionnaire in format provided.	
MR13	Must Provide a commitment to provide work injury Benefit insurance cover.	
MR14	Certificate of registration from Social Health Insurance Fund (SHIF) and (NSSF	
MR15	A written declaration that the service provider shall pay the salaries on time and there should be no complaints from your staff of delayed salaries.	

MR16	Submit the salary rates for the proposed personnel to be deployed which must be within the current legal framework	
MR17	Conformance of tenderer's bid into the required format of submission	
MR18	Bidders MUST attach certificates of Site visits in the bid document.	
MR19	Must Submit a copy of certificate of Registration / Incorporation/CR 12 for a Limited Company/Business Name	
MR20	Attach Copy of Valid single business permit	
MR21	Presentation of the entire published tender document with attachments in a logical manner-indicating table of content and page numbers and serialization of the entire tender document is a MUST	

At this stage, the tenderer's submission will either be responsive or nonresponsive. The non-responsive submissions will be eliminated from the entire evaluation process and will not be considered further

b) Technical Scores (TS)

This section (Technical Evaluation) will be marked out of 100 and will determine the Technical score (TS)

TS	REQUIREMENT	BIDDER REQUIREMENT/CHECKLIST	MAR KS
T.S. 1	Nema commercial cleaning Certification(No objection letter)	Provide a letter/Letter	5

T.S. 2	Cleaning Equipment and accessories owned or leased by the firm or and to be directly assigned to SULTAN HAMUD SUB COUNTYHOSPITAL during the contract period.	List of cleaning Equipment/Machines owned by the company e.g. Hoover machines,Scrubbing machine,Sucker,Vacuum cleaner etc.(Attach ownership evidence & photos NB.Not downloaded 3marks for each up to a maximum of 5 machines	15
T.S. 3	Number of management staff to be deployed directly to execute the contract	-Provide two CV,s of management staff-1mark -Provide three Cv's of supervisory staff-1mark -Provide at least five(5) Cv's of other staffs currently employed by your firm-1mark	10
T.S. 4	Organization structure	Give structure with details of responsibilities	5
T.S. 5	Detergents / Chemicals to be used for cleaning	Provide List	5
T.S. 6	Work Program / Operation Plan / Schedule of Cleaning	Provide details	5
T.S. 7	Proof & reference of experience in similar works	<ul style="list-style-type: none"> • Provide at least Four (4) clients reference letters,Lso and contracts in the hospital letter head of similar size to Sultan hamud sub county Hospital that you have successfully performed similar contracts in the hospital status in the last 5 years & above • 10 marks for each LSO,letter & contract provided 	40
T.S .8	Public Health Clearance license	Provide Certificates	5
T.S .9	Current Labour inspection Audit	Provide Certificates	5
T.S .10	Pest Control Certification	Provide Certificates	5

TOTAL MARKS**100**

Only bidders who score 80% and above will be subjected to financial evaluation. Those who score below 80% will be eliminated at this stage from the entire evaluation process and will not be considered further

2.24	Clause deleted
2.24.4	<p>FINANCIAL EVALUATION</p> <p>The evaluation committee will determine whether the financial proposals are complete. The cost of items not priced shall be assumed to be included in other costs in the proposal. In all cases, the total price of the financial proposal as submitted shall prevail and shall include All the Applicable Taxes.</p>
2.24.4	<p>Award Criteria:</p> <p>Award will be made to the lowest evaluated bidder. Due diligence may be conducted by the procuring entity to confirm authenticity of the information provided by the bidders. Bidders who are found to have given false information shall be disqualified and their bids treated as non-responsive. The contract will be for a period of two year's which will be renewable subject to satisfactory performance review.</p>
2.27	Particulars of performance security, 1% of contract sum
Other's as necessary	<p>Complete as necessary.</p> <p>Negotiations may be held with the tenderer with the lowest evaluated bidder, and upon successful negotiations will be awarded the contract. If negotiations fail with the tenderer with the lowest evaluated bidder, the bidder with the second lowest evaluated bidder will be invited by the SULTAN HAMUD SUB COUNTY HOSPITAL for negotiations, and upon successful negotiations, be awarded the tender.</p> <p>Prior to the signing of the contract the successful bidder will be required to submit/agree with the procuring entity on the following: -</p> <ul style="list-style-type: none"> • Evidence of Workers' Injury Benefit (WIBA) Insurance Policy • Police Clearance Certificates for all staff that will be deployed to work at all premises of the procuring entity. • Agree with the Contract Manager on a Performance Monitoring tool. <p>NB: Please note that the authenticity of the above documents provided SHALL be verified with the relevant authority and any forgery or false presentation in any one of the above shall lead to automatic disqualification and render the tenderers bid non-responsive. Bidders to clearly arrange and label their tender documents when submitting their bids with a clear table of content. Any inconsistencies noted in any of the above requirements shall lead to automatic disqualification. Note that you may be required to produce original Certificates for ease of verification.</p>



PRICE SCHEDULE

The service provider should indicate the cost that is necessary to meet the requirements of the the facility.

The price quotation shall include all applicable taxes for purposes of the price schedule and shall adhere to item 2 below upon contract execution.

PRICE SCHEDULE OF SERVICES

Please fill in the charges for unit cost, monthly cost and annual cost taking into account the scope of works in Section VI (Description of Services)

SECTION V – SCHEDULE OF REQUIREMENTS

SECTION: SCOPE OF CLEANING WORKS.

The scope of the cleaning services includes: -

1. Cleaning of toilets as specified in the bill of quantities
2. General cleaning in all areas as specified in the bill of quantities
3. Provision of cleaning consumable materials and equipment. The successful contractor will be required to provide the following and any other suggested consumables and equipment for use in providing contracted services: -

1.1 Consumables

- quality white toilet paper.
- hand washing soap/cream.
- Hand sanitizing gel in each toilet
- Air fresheners
- Toilets balls
- Toilet detergents and disinfectants
- Quality step-on dustbins.
- step-on sanitary bins.
- Disinfectants
- Air fresheners
- Degreasers
- Floor maintainer
- Polishes
- Detergents
- Stain removers
- Any other as may be directed

Equipment and Tools

- Jembes
- Rakes
- Telescopic window cleaner
- Squeezers
- Toilets brushes and holders(white)
- Aluminum mop handles
- Kentucky or round mops
- wheelbarrows
- Mop buckets.
- Grass mower
- Floor shining mops
- Scrubbing / Buffing machines **(Minimum 2 in number)**
- Horse pipes
- Broom/hand brooms
- Waste collection carts
- Hand brushes
- Ordinary dusters
- Cobweb removers
- Ladders adjustable to various lengths.
- Safety belts and dust masks
- Helmets, heavy and light duty gloves.
- Heavy duty gumboots
- Protective plastic aprons
- Any other tool as deemed necessary by the Medical Superintendent rep.

However, the contractor shall be expected to specify and list all consumables, tools and equipment to be used to achieve the required standards in the form for list of equipment and materials

Provision of personnel to executes the contract.

The successful contractor will be required to provide the following minimum personnel for use in providing the cleaning services: -

1. Cleaning Personnel

No	Designation	Minimum number
1	Station Supervisor.	1
2	Casuals/cleaners	19

SCOPE OF WORKS- PROVISION OF CLEANING SERVICES

The contractor shall be required to maintain the highest standards of cleanliness and decorum as is applicable to Level 4 Hospitals. For this reason, his obligation will be the following against which standards shall be measured: -

FLOORS

- i) Concrete**
 - Scrub using scrubbing machines and stain removing detergent and to retain them clean at all times,
 - Apply floor seal suitable for the surface to enhance appearance
- ii) Tiled Floors**
 - Strip, polish and buff to keep the tiled floors devoid of stains, stickers, litter and any form of dirt and to retain them shiny at all times,
- iii) Wooden Surfaces**
 - Clean to retain the clean and polish at all times,
- a) Walls and Pillars**
 - Clean thoroughly without removing (peeling) of original paint
 - Remove Cobwebs, dirt, ugly marks or stains
 - Remove bird nests and clean bird droppings
- b) Glass walls, windows, doors and sign boards**
 - Clean them and keep them devoid of dust or any marks
- c) Furniture, Counters, Booths, Desks**
 - Dust plastic chairs daily and Scrub them on weekly basis to retain their original colour,
 - Clean and dust tables and counters on daily basis
 - Arrange all furniture in an orderly manner.
 - Remove disused and broken furniture, collect and move it to designated areas
 - Transfer furniture when need arises
 - Mend minor tears to avoid further damage through washing
- d) Skirting and Edges**
 - Dump-dust daily and remove all dust, dirt and stains
 - Scrub to remove accumulated polish or wax
- e) Refuse Collection Points**
 - Sweep thoroughly, wash and dispose waste and food remains properly using plastic bags to the waste disposal site
 - Wash the areas thoroughly and disinfect them daily
- f) Pavements, Car parks, Roads and Pathways**
 - Scrub and spray clean pavements
 - Sweep and remove all litter from car parks
 - Uproot all weeds and grass in pavements, around the wards, departments, car parks and roads and dispose it. Also control growth of weeds using approved herbicides.

g) Waste Bins

- Provide high quality color coded waste bins
- When $\frac{3}{4}$ full, bin liners should be tightly tied and kept in a transfer station awaiting transportation to the final disposal point.
- Line the bin with another color coded liner.
- Clean and disinfect the bins daily

h) Telephone heads

- Damp-wipe with detergent solution and sanitizer daily

i) Roof Tops/rain gutters.

- Remove rubbish and clean the rooftops of the main buildings and all interior booths and offices.
- Remove litter from gully traps and down pipes ensuring no litter enters into them.

j) WARDS

- Make all the beds.
- Clean and dry any liquid and food spillage
- Remove cans, tins from under the beds
- Remove and control weeds and grass, sweep areas around the building.
- Clean areas around refuse bins
- Scrub the concrete /tiled floors
- Clean the walls
- Remove bird nets
- Remove cobwebs.

k) Toilets

- Clean toilets to expected high standards and control infection,
- Provide high quality toilet papers -white in color.
- Provide hand soaps.
- Provide peddle dustbins.
- Provide peddle sanitary bins
- Provide toilet balls to urinals-coloured.

1.1 Identification

Provide staff with appropriate protective wears and safety gadgets to enable them do required work. Also provide staff with nametags and uniforms as approved by the Hospital.

Staff to be provided or advised to use closed flat black shoes always

- Clean toilets to expected high standards and control infection
- Provide high quality toilets papers
- Provide hand soaps
- Provide peddle dustbins.
- Provide peddle sanitary bins
- Provide toilet balls to urinals.

2.1 Surface/areas defined to include:

- Floors, glasses and aluminum works
- Walls, pillars and exterior facades
- Ceilings

- Toilets.
- All partitions
- Staircases
- Door grills
- Furniture
- Wire mesh
- Roof tops
- Equipment and installation (including but not limited to all signboards, displays, panels, bins, telephone booths, desks, counters, x-rays, partitions and screens), removal of bees and nesting.

3.1 Terrazzo floor

Clean Terrazzo floors and keep them free from any dirt at all times by washing, scrubbing and polishing to retain its original glitter. Suitable detergent e.g. Emulsion polisher, and Brillo will be applied. Stains on terrazzo floor will be removed and attained floors will not be accepted.

3.2 PVC Tiled floor

Clean all PVC tiled floor area and keep them free from any dirt at all times. Polishing shall also be done using e.g. using emulsion polish and buffing machines and shall remain polished at all times.

NB: all floors to be free from chewing gums always

3.3 Ceiling, roof space, partitioning and windows

Clean roof space, ceiling and walls, remove cobwebs, dirty marks and any bird nests and retain them clean at all times,

3.4 Toilets

Clean and disinfect Toilets and retain them clean and disinfected at all times. The walls, tiling and fixtures shall be maintained to their original glitter. Dispensed air fresheners and man the toilets at all times. The contractor shall provide high quality white toilet papers, hand-washing detergents, and step on sanitary bins in female toilets from a recognized sanitary bin company. Sanitary bins to be changed twice weekly pedestal litter bins etc. and provide round the clock security of toilet fittings and fixtures.

3.5 Glass partitions/Windows

Clean all glass partitions with appropriate detergents, keep them clean, and polished at all times e.g. using window lane. Clean high windows shall be using telescope window cleaners.

3.6 Curtains, towels, beddings.

Appropriate care shall be taken for curtains. Dry-clean all fabrics, upholstery and curtains to the due satisfaction of the Medical Superintendent . Neaten the curtains and replace curtain hooks and runners appropriately.

Wooden surfaces

Clean all wooden surfaces and keep them clean and polished at all times

3.9 Pot Plants and flower Beds

Prune plants as required, replace dead ones, clean the pots too, this should be done daily and add manure on a quarterly basis and spray pesticides once a month.

4.0 Minor Repairs in toilets

The contractor shall ensure that all fixtures in toilets are in good condition by carrying out minor repairs

1. Refixing of all loose partitions and sanitary fixtures /fittings, regular servicing of Taps and flush valves, clearing of blockages in wash hand basin, WC pans, urinal bowls and floor traps, repair of water leakages in taps, pipes joints and WC cisterns. The contractor shall report all items requiring replacements and Blockages to the employer for action.

4.1 Offices

They will be, mopped, dusted, sanitize Telephone heads, Empty dustbins, wipe windows, remove cobwebs, scrubbed and polished on a quarterly basis and shampooed once every Month and also when need be.

2. TOILETS

The contractor will be required to maintain prestige standards of cleanliness and decorum with highest possible standards of cleaning method, appearance and infection control to the satisfaction of the Medical Superintendent.

Toilets being high-risk areas, the contractor's obligation will include the following: -

i) Toilet Bowls

Clean toilets bowls and retain them sparkling clean and free from unpleasant odors and stains at all times. Ensure toilets are flushed after every use.

ii) Urinals

Clean urinals and retain them sparkling clean and free from unpleasant odors at all times. Stock urinals with sufficient toilet balls and ensure that the urinal grill is functional at all times.

iii) Accessories

Supply sufficient high quality white tissue, dispensed hand wash soap, both high quality liquid and antiseptic soap, disinfectants, **air fresheners in automated dispensers.**

iv) Sanitary Bins

Supply sufficient step-on sanitary bins that shall be replaced at least once a week.

v) Toilets walls and floors

Clean toilets wall as often as necessary and remove all stains.

Continuously mop toilets round the clock using recommended disinfectant and clean water. Floors should remain dry and free of any dirt and marks of any kind

iii) Orderly Arrangement

Clean and arrange neatly toilet tools, equipment and containers.

vii) Toilet Custody

Assign staff **at all times** to maintain its cleanliness, accountability of fixtures contained therein and to curtail misuse, vandalism and theft.

viii) Waste bins

Supply approved high quality **colour coded** step-on waste bins with colour coded bin liners. **Liners not to be recycled.**

- x)** Dispose of all waste, dirt, waste material or refuse to the final waste disposal site.
- xi) Toilet Cubicle Fixtures**
Dust and wipe cubicle fixtures.
- x)** Address immediately toilet blockages and minor plumbing problems.

Quality assurance

Provide quality assurance forms to be designed by the Medical Superintendent and that shall be filled as required. These forms shall be checked every hour by the P.H.O.

SPECIFICATION

- ❖ Clean the floor, walls, fittings and fixtures by washing, scrubbing and mopping to retain its original glitter using recommended detergent and disinfectant and ensuring they are clean at all times
- ❖ Clean floors to retain them devoid of dirt, litter, wetness and stains at all times
- ❖ Clean and remove cobwebs, dirty marks and stains
- ❖ Clean partitions, windows and mirrors with appropriate detergent and keep it clean at all times


NB. All toilets for staff & public to have clearly displayed cleaning schedule

TENDERER'S STATEMENT FOR MATERIALS, EQUIPMENT AND PERSONNEL FOR CLEANING SERVICES

The materials and equipment provided must be adequate to provide the service required to the required standard and must be available and in use on site for the duration of the contract. The equipment must be maintained in good working order at all times. Bidders must indicate the tools, machines, materials and equipment's as a minimum that they shall use in executing the contract

Tools and Machines

	Description of Machine	Minimum number of machines	Tenderer Statement of compliance
1.	Scrubbing machine, together with buffing pads	2	
2.	Wheelbarrows	2	
3.	Rakes	5	
4.	Jembes	5	



5.	Garden shears	1	
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6.	Waste collection trolleys	2	
7.	Horse pipes	2	
8.	Lawnmower	1	
9.	Knapsack Sprayer or similar.	1	
10.	Squeezers	10	
11.	Toilet brushes	10	
12.	Floor shining mops	10	
13.	Broom/Hand brooms	10	
14.	Hard brushes	10	
15.	Ladder adjustable high	1	
16.	Helmet	2	
17.	Light duty gloves	16pairs	
18.	Heavy duty gloves	2pairs	
19.	Heavy duty gumboots (white)	19pairs	
20.	PPE'S kits when required		

Consumables

No.	Item	Minimum amount required per month	Quantity & cost	Tenderer statement of compliance
1	Toilet papers			
2	Liquid soap			
3	Vim powder			
4	Disinfectants			
5	Airfreshners			
6	Toilet balls			
7	multipurpose detergent			
8	Mop heads			
9	w.c brushes			
10	w.c holders			
11	Scotchbrite			
12	mutton cloth			
13	force caps			
14	Heavy duty hand gloves			
15	step on colour coded bins			
16	Heavy duty gumboots			
17	mop single bucket			
18	Light duty gloves			
19	Cobweb removers			
21	Step on sanitary bins			

Personnel

No	Designation	Minimum number	Minimum Qualification	Experience in similar job	Tenderer Statement of compliance
1	Supervisors	1	Certificate	2 years	
2	Cleaners	19	KPSC	-	

All tenderers must give a compliance statement that they will comply to the minimum requirements for machines, consumables and personnel as indicated above.

In the event that the successful tenderers cannot provide the minimum number equipment and personnel for the execution of the contract, the following penalties will apply: -

Personnel

The following Penalties will be imposed on the Contractor for not deploying the manpower as given below: -

S.No.	Designation	No.	Recovery Rate Per Shift per person (in Kshs.)
1	Supervisors	1	1,500.00
2	Cleaners	1	800.00

Equipment

The following Penalties will be imposed on the Contractor for not deploying the machinery as given below:-

S.No.	Machine / Equipment	Recovery Rate per Equipment per Day (if not available / out of order for more than 3 days) [in Kshs]
1	Garden shears	500.00
2	Telescopic window cleaner	500.00
3	Scrubbing / Buffing machines	1,000.00
4.	Waste collection cart	500.00
5	Horse pipes	500.00
6	Wheelbarrows.	500.00
7	Ladders	500.00
8	Slashes/ rakes/jembes	500.00
9	Knapsack sprayer or similar	500.00
10	Any other not specified but related to the performance of this contract	300.00

Consumable

The following Penalties will be imposed on the Contractor for lack of consumable as given below:-

No.	Item	Recovery Rate for lack/not enough consumable per Day [in Kshs]
1	Toilet papers	500.00
2	Liquid Disinfectant	200.00
3	Vim powder	100.00
4	Antiseptic soap	100.00

5	Airfreshners	500.00
6	Toilet balls	600.00
7	multipurpose detergent	200.00
8	Steelwool/scorthbrite or equivalent.	100.00
9	w.c brushes	100.00
10	w.c holders	100.00
11	Scotchbrite	100.00
12	mutton cloth or equivalent	100.00
13	force pump	100.00
14	hand gloves	500.00
15	step on dustbin	500.00
16	transparent liners	100.00
17	mop single bucket	100.00
18	heavy duty mops	100.00
19	caution signs	700.00
22	step on sanitary bin	500.00
23	Other not specified but necessary for the performance of cleaning services	300.00 per item

NB . While submitting the bids, the Tenderers are required to give the unit rates of cleaning specific areas & as applied in the contract.

These rates shall be applied where for expansion of works areas if need arises

BILL OF QUANTITIES FOR S U L T A N H A M U D SUB COUNTY HOSPITAL

OFFICE OF THE MEDICAL SUPERINTENDENT. (4.75M BY 3.74M)

Dusting window panel & cleaning of the curtains

- Dusting tables, chairs & cabinets
- Remove bird nets and cobwebs
- Emptying and replacing linens to all coded bins
- Scrubbing and washing tiled floors

SUBTOTAL=

SECRETARY OFFICE. (4.75M BY 2.5M)

DUTIES

- Scrubbing and washing tiled floors
- Dusting window panel & cleaning of tiles
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs
- Dusting of tables, chairs cabinets & shelves

SUBTOTAL=

OFFICE OF THE SUB COUNTY MEDICAL OFFICER OF HEALTH.(4.7M BY 2.5M)

DUTIES

- Scrubbing and washing tiled floors
- Dusting window panels
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs

SUBTOTAL



PUBLIC HEALTH OFFICE. (2.51M BY 4.4M)

- Scrubbing and washing tiled floors
- Dusting window panels , cleaning of tiles, dusting of chairs, tables, shelves & cabinets
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs

SUBTOTAL=

NURSING OFFICER INCHARGE OFFICE.(4.37M BY 3.62M)

- Scrubbing and washing tiled floors
- Dusting window panels & cleaning of window curtains
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs
- Dusting of chairs, tables, shelves & cabinets

SUBTOTAL=

PHARMACEUTICALS/DRUG STORE.(4.37M BY 3.62M)

- Scrubbing and washing tiled floors
- Dusting window panels
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs
- Dusting of chairs, tables shelves & cabinets

SUBTOTAL=

NON PHARMACEUTICALS/DRUG STORE.(4.8M BY 4.5M)

- Scrubbing and washing tiled floors
- Dusting window panels
- Dusting of drug shelves & cabinets
- Remove bird nets and cobwebs

SUBTOTAL=

SUB COUNTY NURSE OFFICE.(3.37M BY 2.62M)

- Scrubbing and washing tiled floors
- Dusting window panels & cleaning of curtains
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs
- Cleaning of room sink & ensuring no blockages
- Dusting of chairs, tables, cabinets & Kepi Freezers

SUBTOTAL=

PHYSIOTHERAPY/OCCUPATIONAL ROOM. (4.45M BY 5.2M)

- Scrubbing and washing tiled floors
- Dusting window panes ,curtains partition curtains and all other garments used in the departments
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs
- Cleaning of sinks & hand wash basins & ensuring hand wash soap is provided at all times

SUBTOTAL=

ACCOUNTS/PROCUREMENT/ADM OFFICE (5.9M BY 4.89M)

- Scrubbing and washing tiled floors
- Dusting window panes ,tables, chairs, cabinets & shelves
- Emptying and replacing linens to all coded bins
- Remove bird nets and cobwebs

SUBTOTAL=

WALKWAY ADMINISTRATION BLOCK. (2.07M BY 24M)

- Scrubbing and washing tiled floors
- Dusting window panels
- Emptying and replacing linens to all coded bins
- Remove bird nets , cobwebs & dust particles

SUBTOTAL=

MAINTENANCE OFFICE. 5 BY 6

- Scrubbing and clean all floors
- Dusting window panes ,chairs & tables
- Emptying and replacing linens to all coded bins
- Dust all walls

SUBTOTAL=

ADMINISTRATION BLOCK TOLIETS (2 DOORS) 5M BY 4M.

- Scrubbing and cleaning the smooth cement finish floor every day
- Ensure regular supply of flushing water
- Ensure kerol is used in every cleaning
- Remove bird nets and cobwebs
- Ensure handwashing water & soap are available at all times

SUBTOTAL=

OUTPATIENT BLOCK

(A) Patient Triage Area 18 BY 27

- Scrubbing and Cleaning the cement finish
- Dusting & cleaning the tables, chairs & machines
- Emptying and replacing liners to all coded bins
- Remove bird nets and cobwebs
- Ensure handwashing facility has water & soap daily
- Ensure wheelchairs, stretchers are well kept & functioning

SUBTOTAL=

(B) Patient Waiting Bay 12 BY 27

- Scrubbing & cleaning the tile floor
- Dusting & Cleaning waiting chairs
- Emptying & replacing of color coded bins
- Removing of bird nets & cobwebs

SUBTOTAL=

(C) Dispensing Pharmacy NO.7 4.11 BY 5.87

- Scrubbing & cleaning of tiled floor
- Dusting & Cleaning drug shelves, Booth, Fridges, tables & chairs
- Dusting of windows & ensuring curtains are clean
- Emptying & replacing of color-coded bin liners
- Cleaning of the pharmacy sink ensuring no blockages
- Removing of bird nets & cobwebs

SUBTOTAL=

(D) Minor Theatre 3.68 BY 2.84

- Scrubbing & cleaning of tiled floors
- Dusting & cleaning of shelves, cabinets & patient bed
- Dusting of window panes & curtains
- Ensuring the sink is clean & no blockages
- Emptying & replacing color -coded bin liners
- Replacement of filled sharp boxes
- Ensure minor theatre equipment is clean & ready for use anytime
- Removing of bird nets & cobwebs

SUBTOTAL=

(E) Injection Room 3.68 BY 2.84

- Scrubbing & cleaning of tiled floors
- Dusting & cleaning of shelves, cabinets & patient bed
- Dusting of window panes & curtains
- Ensuring the sink is clean & no blockages
- Emptying & replacing color -coded bin liners
- Replacement of filled sharp boxes
- Ensure all equipment's are sterile, clean & ready for use anytime
- Removing of bird nets & cobwebs

SUBTOTAL=

(F) Revenue Office NO.4 3.68 BY 2.84

- Scrubbing & cleaning of tiled floors
- Dusting & cleaning of shelves, cabinets, tables, computers, printers
- Dusting of window & cleaning of curtains
- Ensuring the sink is clean & no blockages
- Emptying & replacing color -coded bin liners
- Removing of bird nets & cobwebs

SUBTOTAL=

(G) Clinician Room NO.3 3.68 BY 2.84

- Scrubbing & cleaning of tiled floors
- Dusting & cleaning of shelves, cabinets, tables, computers, printers
- Dusting of window & cleaning of curtains
- Ensuring the sink is clean & no blockages
- Emptying & replacing color -coded bin liners
- Removing of bird nets & cobwebs
- Cleaning of the observation bed

SUBTOTAL=

(H) Clinician Room NO.2 3.68 BY 2.84

- Scrubbing & cleaning of tiled floors
- Dusting & cleaning of shelves, cabinets, tables, computers, printers
- Dusting of window & cleaning of curtains
- Ensuring the sink is clean & no blockages
- Emptying & replacing color -coded bin liners
- Removing of bird nets & cobwebs
- Replacement of sharp boxes

SUBTOTAL=

(I) Clinician Room NO.1 3.68 BY 2.21

- Scrubbing & cleaning of tiled floors
- Dusting & cleaning of shelves, cabinets, tables, computers, printers
- Dusting of window & cleaning of curtains
- Ensuring the sink is clean & no blockages
- Emptying & replacing color -coded bin liners
- Removing of bird nets & cobwebs
- Cleaning of the observation bed

SUBTOTAL=

(J) Records Office NO.12 3.05 BY 2.04

- Scrubbing & cleaning of cement finish
- Dusting & cleaning of shelves, cabinets, tables, & chairs
- Emptying & Replacing of bin liners
- Removing of bird nets & cobwebs

SUBTOTAL=

(K) Records Office NO.13 3.1 BY 3

- Scrubbing & cleaning of cement finish
- Dusting & cleaning of shelves, cabinets, tables, & chairs
- Emptying & Replacing of bin liners
- Removing of bird nets & cobwebs

(L) Records Office NO.8 2.83 BY 3.68

- Scrubbing & cleaning of tiled floor
- Dusting & cleaning of shelves, cabinets, tables, & chairs
- Emptying & Replacing of bin liners

- Removing of bird nets & cobwebs
- Cleaning of sink & ensuring no blockage

SUBTOTAL=

(M) MCH NO.9 2.83 BY 3.68

- Scrubbing & cleaning of tiled floor
- Dusting & cleaning of shelves, cabinets, tables, chairs, fridges & cabinets
- Emptying & Replacing of bin liners
- Removing of bird nets & cobwebs
- Cleaning of sink & ensuring no blockages

SUBTOTAL=

(N) MCH NO.10 2rooms each 2.83 BY 3.68

- Scrubbing & cleaning of tiled floor
- Dusting & cleaning of shelves, cabinets, tables, chairs, Kepi fridges & cabinets
- Emptying & Replacing of bin liners
- Removing of bird nets & cobwebs
- Cleaning of sink & ensuring no blockages
- Replacement of sharp boxes

SUBTOTAL=

(O) PMCT Room.10 2.83 BY 3.68

- Scrubbing & cleaning of tiled floor
- Dusting & cleaning of shelves, cabinets, tables, chairs, cabinets
- Emptying & Replacing of bin liners
- Removing of bird nets & cobwebs
- Cleaning of sink & ensuring no blockages
- Replacement of sharp boxes
- Dusting of window panes & cleaning of window curtains

SUBTOTAL=

(P) MCH Waiting Bay 1.9 BY 21

- Scrubbing & cleaning of tiled floor
- Dusting of waiting chairs

SUBTOTAL =

(Q) Nutrition Triage 12 BY 6

- Scrubbing & cleaning of tiled floor
- Dusting of waiting chairs, tables, weighing scale
- Emptying & replacement of color-coded bin liners

SUBTOTAL=

(R) Nutrition Walkway 12 BY 1.8

- Scrubbing & cleaning of tiled floor
- Dusting of waiting chairs

SUBTOTAL=

(S) Nutrition Office 2.2 BY 2.83

- Scrubbing & cleaning of tiled floor
- Dusting of chairs, tables, shelves & cabinets
- Emptying & replacing of color-coded bin liners
- Removal of bird nets & cobwebs

SUBTOTAL=

(T) TB Room(Chest Clinic) 9 BY 2.3

- Scrubbing & cleaning of tiled floor
- Dusting of chairs at waiting area, tables, shelves
- Emptying & replacing of color-coded bin liners
- Removal of bird nets & cobwebs
- Ensure adequate ventilation always

SUBTOTAL=

(U) Dental & Reception Room 11 BY 6

- Scrubbing & cleaning of tiled floor
- Dusting of chairs at waiting area, dental equipment, shelves & cabinets
- Emptying & replacing of color-coded bin liners
- Removal of bird nets & cobwebs
- Replacement of sharp boxes
- Ensuring sink is clean & no blockages
- Ensuring adequate water supply at handwashing area, sink as well as soap

SUBTOTAL=

(V) Eye Clinic 2.82 BY 3.4

- Scrubbing & cleaning of tiled floor
- Dusting of chairs ,tables, shelves & cabinets
- Emptying & replacing of color-coded bin liners
- Removal of bird nets & cobwebs
- Ensuring adequate water supply at handwashing area, sink as well as soap

SUBTOTAL=

(W) OPD Toilets (MALE, FEMALE & PWD'S) 7 BY 7

- Scrubbing & cleaning of tiled floor
- Ensure use of kerol at all times of cleaning
- Ensure constant supply of water for use by patients, cleaning purposes & handwashing
- Removal of bird nets & cobwebs
- Ensuring adequate water supply at handwashing area, sink as well as soap at the entrance
- Provision of toilets balls in the male urinals

SUBTOTAL=

3.X-RAY DEPARTMENT 9 BY 16

- (a) Reception 6 by 4.5
- (b) X-ray Room 7 by 9
- (c) Orthopedic 3.5 by 6

- Cleaning & scrubbing of the tiled floors
- Cleaning & dusting of chairs, tables, examination beds, equipment's etc.
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners
- Cleaning of sinks & ensuring no blockages & constant supply of water & soap

SUBTOTAL=

4.PMTCT HTS ROOM 3 BY 2.83

- Cleaning & scrubbing of the tiled floors
- Cleaning & dusting of chairs, tables, cabinets etc.
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners
- Cleaning of sinks & ensuring no blockages

SUBTOTAL=

5.COUNSELLING ROOM 3 BY 2.83

- Cleaning & scrubbing of the tiled floors
- Cleaning & dusting of chairs, tables, cabinets etc.
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners

SUBTOTAL=

6.LABORATORY ROOM 23 BY 8

- (a) Waiting bay 2.3 by 8
- (b) Lab Area 20 by 8
- Cleaning & scrubbing of the tiled floors

- Cleaning & dusting of chairs, tables, cabinets, equipment's & working areas
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners
- Cleaning of sinks, ensure water supply & soap
- Ensure hand washing facility has water & soap all the time
- Ensure equipment used in the lab is sterile

SUBTOTAL=

7.THEATRE ROOM 9BY 14

(a) Reception 2.95 by 3.75

(b) Theatre Area 7.2 by 10.4

- Cleaning & scrubbing of the tiled floors
- Cleaning & dusting of chairs, tables, cabinets, equipment's & working areas
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners
- Cleaning of sinks, ensure water supply & soap
- Ensure hand washing facility has water & soap all the time
- Ensure equipment used in the theatre is sterile
- Help in fumigation purposes
- Dust window panes & cleaning of curtains
- Ensure all theatre procedures are followed

SUBTOTAL=

9. Post Natal Ward 9 BY 21

- Cleaning & scrubbing of the all floors & toilets
- Cleaning & dusting of chairs, tables, cabinets, equipment's, beds & working areas
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners
- Cleaning of sinks, ensure water supply & soap & avoid no blockages
- Dust window panes & cleaning of curtains
- Replacement of sharp boxes
- Replacements of beddings
- Ensure bathrooms & toilets are clean at all times without blockages

SUBTOTAL=

10.Female Ward 9 BY 21

- Cleaning & scrubbing of the all floors in bathrooms, toilet's & patient area
- Cleaning & dusting of chairs, tables, cabinets, equipment's, beds & working areas
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners
- Cleaning of sinks, ensure water supply & soap & avoid no blockages
- Dust window panes & cleaning of curtains
- Replacement of sharp boxes
- Replacements of beddings
- Ensure bathrooms & toilets are clean at all times without blockages

SUBTOTAL=

11.Isolation Ward 3 BY 3.73M

- Cleaning & scrubbing of the all floors in bathrooms, toilet's
- Dusting & clean beds & remove beddings & curtains
- Removal of bird nets & cobwebs
- Emptying & replacement of color -coded bin liners
- Ensure fumigation immediately after exit of patient
- Replacement of sharp boxes
- Replacements of beddings
- Ensure bathrooms & toilets are clean at all times without blockages

SUBTOTAL=

12.Laundry Room 2.84 BY 3.73M

- Cleaning & scrubbing of the all floors
- Dusting & clean all bed sheets, blankets, curtains as under instructions
- Removal of bird nets & cobwebs
- Ensure no blockages in washing area.
- Ensure washing machine is maintained & utilized accordingly

SUBTOTAL=

13.Kitchen 5.74 BY 3.73M

- Cleaning & scrubbing the floors
- Removal of bird nets & cobwebs
- Dust & clean shelves, chairs
- Ensure no rodent infestation

SUBTOTAL=

14.Kitchen to Laundry Walkway 1.89 BY 10M

- Cleaning & scrubbing the floor
- Ensure emptying of dustbins

SUBTOTAL=

15.OLD Male Ward 2.83 BY 3.68

- Cleaning & scrubbing the floor
- Ensure emptying of dustbins
- Dust all window panes, beds, chairs & tables
- Emptying & replacement of color-coded bin liners
- Replacements of sharp boxes

SUBTOTAL=

16.New Male Ward

(a) **Room 1 4.07 BY 3.98**

(b) **Room 2 (Old Maternity) 19 BY 6**

- Cleaning & scrubbing the floor
- Ensure emptying of dustbins
- Dust all window panes, beds, chairs & tables
- Emptying & replacement of color-coded bin liners
- Replacements of sharp boxes
- Ensure all sinks are clean
- Ensure toilets are cleaned & no blockages

SUBTOTAL=

17.WALK WAYS

(a) NO.4 to Marternity 9 by 2.1

(b) NO.4 to X-ray 2.1 by 10

(c) X-ray to Female ward to New Maternity 30 by 2.1

(d) Hts room to Lab 2.1 by 13

- Scrub & clean all floors
- Emptying & replacements of color coded bin liners

SUBTOTAL=

18.GARDENS, LAWN FENCES & HEDGES, FLOWER BEDS & COMPOUND.

- Trimming of all fences and hedges
- Weeding and watering the flowers
- Cleaning storm water & open drains
- Beautifying and maintaining the surrounding by planting grass and flowers
- Lawn mowing/ Cutting grass

SUBTOTAL=

GRAND TOTAL FOR THE ABOVE=

NEW MATERNITY WING

1.FRONTAGE ENTRANCE STAIRS 3.57 BY 2.09M

- ✓ Cleaning & scrubbing of Terrazzo Floor

2.FRONTAGE RAMP 4.47 BY 4.55

- ✓ Cleaning & scrubbing of Terrazzo Floor

3.FRONTAGE CORRIDOR 3.53 BY 10.2

- ✓ Cleaning & scrubbing of Terrazzo Floor

4.MATERNITY VERANDER 138.27 BY 1.2

- ✓ Cleaning & scrubbing of the cement squares
- ✓ Collecting dirt & wastes on the corridors
- ✓ Emptying waste bins on the corridor verandah

5.Reception Area/Waiting Bay 5.17 by 1.84

- ✓ Scrubbing of the terrazzo floor
- ✓ Emptying & replacing of black coded bins
- ✓ Washing sink & disinfecting
- ✓ Remove of cobwebs
- ✓ Ensure availability of soap for handwashing

6.Records Office 2.15 by 1.97

- ✓ Scrubbing of the terrazzo floor
- ✓ Cleaning window panes & curtains
- ✓ Cleaning shelves & cabinets
- ✓ Emptying & replacing black coded bins
- ✓ Remove cobwebs

7.Consultation Room 3.78 by 2.03

- ✓ Cleaning & scrubbing of terrazzo floor & filled walls
- ✓ Cleaning of window panes, sinks, shelves & cabinets
- ✓ Cleaning of observation bed
- ✓ Emptying & replacements of color -coded bins
- ✓ Ensure availability of hand wash facility soap

8.Emergency Room 2.9 by 2.12

- ✓ Cleaning & scrubbing of terrazzo floor & filled walls
- ✓ Cleaning of window panes, sinks, shelves & cabinets
- ✓ Cleaning of observation bed
- ✓ Emptying of sharp boxes & replacements of color -coded bins
- ✓ Ensure availability of hand wash facility soap
- ✓ Ensuring replacements of linen on the bed

9.Nurse Station 1 2.85 by 2.06

- ✓ Cleaning & scrubbing of the terrazzo floor & tiled walls
- ✓ Cleaning & dusting of shelves & cabinets
- ✓ Ensure emptying and replacement of color -coded bins

10.Ground floor Corridor/Waiting Area 23.23 by 1.9M

- ✓ Cleaning & scrubbing of the terrazzo floor & tiled walls
- ✓ Cleaning of waiting chairs on the corridor

11.Nurse Station 2 2.65 by 1.83

- ✓ Cleaning & scrubbing of the terrazzo floor & tiled walls

- ✓ Cleaning & dusting of shelves, chairs, tables & cabinets
- ✓ Ensure emptying sharp boxes and replacement of color -coded bins

12.PRE-NATAL WARD

(a) Patient Area 7.9M BY 5.6M

(b) Wash rooms 3.55 by 2.86

- ✓ Cleaning & scrubbing of the floor & tiled walls
- ✓ Cleaning & scrubbing of patient beds
- ✓ Ensure emptying sharp boxes and replacement of color -coded bins
- ✓ Ensure toilets are clean & un blocked
- ✓ Ensure soap is provided at the handwash sink
- ✓ Removing & replacement of patient's bed linen

13.Labour Ward

(a) Labour Ward Area 6.85M BY 5.58M

(b) Wash rooms 3.55 by 2.86

(c) Sluice Room 3.55 by 2.86

- ✓ Cleaning & scrubbing of the terrazzo floor & tiled walls
- ✓ Cleaning & scrubbing toilets ,sinks, sluice room, beds & equipment's
- ✓ Removing & replacement of linen
- ✓ Ensure running water at all times
- ✓ Emptying & replacement of sharp boxes, color-coded bin liners
- ✓ Removal of cobwebs & dust particles

14.Post CS Ward

(a) Patient Area 3.93M BY 10.23M

(b) Wash rooms 2.55 by 2.12

- ✓ Cleaning & scrubbing of the terrazzo floor & tiled walls
- ✓ Cleaning & scrubbing toilets ,sinks, sluice room, patient beds & equipment's
- ✓ Removing & replacement of patient bed linen
- ✓ Ensure running water at all times
- ✓ Emptying & replacement of sharp boxes, color-coded bin liners
- ✓ Removal of cobwebs & dust particles
- ✓ Ensure soap is provided at the sink

15.Theatre Room

(a) Reception Area 4.53M BY 4M

(b) Theatre Area 11.06M BY 4.18M

- (c) Scrub Area 2.03M BY 1.75M**
(d) Cstd Room 2.34M BY 1.43M
(e) Recovery Area 4.37M BY 6.87M
(f) Washrooms/lockers 3.89M BY 2.33M

- ✓ Cleaning & scrubbing of all floors & tiled walls
- ✓ Cleaning & scrubbing toilets, sinks, washrooms & bathrooms
- ✓ Removing & replacement of patient bed linen
- ✓ Ensure running water at all times
- ✓ Emptying & replacement of sharp boxes, color-coded bin liners
- ✓ Removal of cobwebs & dust particles
- ✓ Ensure soap is provided at the sink
- ✓ Dusting of tables, chairs, cabinets & shelves
- ✓ Cleaning & scrubbing of beds in the theatre room & recovery area
- ✓ Removing & replacement of all dirty linen in bed & used in C-section procedures
- ✓ Fumigation procedures to be done monthly

16. Stair Case to First Floor 10.44m by 3.12m

- ✓ Cleaning & scrubbing of terrazzo floors

17. LINEN ROOM 5.64M BY 1.8M

- ✓ Scrubbing of floors & walls
- ✓ Dusting & removal of cobwebs
- ✓ Ensure all dirty line are cleaned on time
- ✓ Ensure no foul smell or blockages emanates from linen

18. Kangaroo Mother Care

- (a) Patient Area 10M BY 7.8M**
(b) Washroom 2.38M BY 2.07M
(c) Formulae Room 2.55M BY 2.37M
(d) New born unit 6.1M BY 4.02M
(e) New born intensive Unit 4.88M BY 2.93M
(f) Corridor 2.4M BY 2.03M

- ✓ Cleaning & scrubbing of all floors & walls
- ✓ Ensure all waste is segregated at source, emptying & replacement of color-coded bins
- ✓ Washing of sinks, washrooms, bathrooms
- ✓ Ensuring infection prevention control by mothers at NBU
- ✓ Replacement of Linen, scrubbing of beds
- ✓ Removing & replacement of patient bed linen
- ✓ Ensure running water at all times
- ✓ Emptying & replacement of sharp boxes, color-coded bin liners
- ✓ Removal of cobwebs & dust particles
- ✓ Ensure soap is provided at the sink
- ✓ Ensure proper handling of the washing machine

19.Nursing Station 4 5.13 by 2.03

- ✓ Scrubbing of floors & walls
- ✓ Dusting & cleaning of chairs, tables & cabinets
- ✓ Ensure availability of soap at the sink

20.Break Room 5.64 by 1.8

- ✓ Scrubbing of floors & walls
- ✓ Dusting & cleaning of chairs, tables & cabinets

21. 1st Floor Corridor/Waiting bay 23.23 by 1.9

- ✓ Scrubbing of floors & walls
- ✓ Dusting & cleaning of chairs, tables & cabinets

22.GYNECOLOGY Ward

(a) Patient Area 7.95 by 3.97

(b) Gynecology washrooms 3.99 by 2.55

- ✓ Scrubbing & cleaning of terrazzo floors & walls
- ✓ Scrubbing & cleaning of beds & bedside cabinets
- ✓ Dusting of walls & cabinets
- ✓ Scrubbing of bathrooms & toilets
- ✓ Emptying & replacement of color-coded bins
- ✓ Replacement of sharp boxes

23.Post-Natal Ward

(a) Patient Area 10.7 by 5.59

(b) Post Natal washrooms 3.15 by 2.9

- ✓ Scrubbing & cleaning of terrazzo floors & walls
- ✓ Scrubbing & cleaning of beds & bedside cabinets
- ✓ Dusting of shelves & cabinets
- ✓ Scrubbing of bathrooms & toilets
- ✓ Emptying & replacement of color-coded bins
- ✓ Replacement of sharp boxes

24. Store 2.15 by 1.97

- ✓ Scrubbing of floors & walls
- ✓ Dusting & cleaning of shelves & cabinets

25. Nurse Station 3 2.94 by 2.38

- ✓ Scrubbing of floors & walls
- ✓ Dusting & cleaning of shelves & cabinets

26. Cstd 2 Room 3.78 by 2.03

- ✓ Scrubbing of floors & walls
- ✓ Cleaning of sinks & cabinets
- ✓ Emptying & replacement of color-coded bins

27. Doctors Office 3.28 by 2.22

- ✓ Scrubbing of floors & walls
- ✓ Cleaning of sinks & cabinets
- ✓ Emptying & replacement of color-coded bins
- ✓ Removal of dust & bird nets

28. Doctors Waiting Bay 4.27 by 2.34

- ✓ Scrubbing & cleaning of floors
- ✓ Dusting of chairs in waiting bay

29. Ramp (Ground to 1st Floor) 33.97 by 2.33

- ✓ Scrubbing & cleaning of the terrazzo floor
- ✓ Emptying & replacement of color-coded bins

30. Oxygen Store 3.72 by 2.29

- ✓ Scrubbing & cleaning of the terrazzo floor
- ✓ Emptying & replacement of color-coded bins

31. Wash rooms 4.86 by 4.83

- ✓ Scrubbing & cleaning of the tiled floor
- ✓ Ensure no blockages

32.GARDENS, LAWN FENCES & HEDGES, FLOWER BEDS & COMPOUND.

- ✓ Trimming of all fences and hedges
- ✓ Weeding and watering the flowers
- ✓ Cleaning storm water & open drains
- ✓ Beautifying and maintaining the surrounding by planting grass and flowers
- ✓ Lawn mowing/ Cutting grass

GRAND TOTAL FOR THE NEW MATERNITY=

TOTAL SUM FOR THE GRAND TOTALS =

SCHEDULE OF PRICE FORM

[The Procuring Entity shall fill in these Forms to indicate the List of Security Services required by the Procuring Entity [Columns 1-3 and the Tenderer shall complete columns 4-5 as his / her Tender].

No	Requirement Description	Number of Months (A)	Unit Price (B)	Public Procurement Capacity Building Levy Order, 2023 which is 0.03% of the unit cost per month before tax (Pursuant to PPRA Circular No.1 of 2024 (C) i.e 0.03/100XB	TOTAL UNIT PRICE (Inclusive of Discounts, Levy Order, 16% VAT and any other cost is Kenya Shillings) and this shall be the Tender Sum to be filled in the Form of Tender (D) i.e B+C
1	Provision of Cleaning Services per month				

Name of Tenderer [insert complete name of Tenderer]

Signature of Tenderer[signature of
person signing the Tender]

Date [insert date]



Important Notes

- a. **Kindly note that all sections in the price schedule must be filled.**
- b. **Where you are not charging indicate FREE, if a price is not indicated, it will be assumed that this is included in the total cost and there will be no amendments allowed after award.**
- c. ***PAYMENTS OF TOILET TISSUES AND HAND TOWEL TISSUES WILL BE MADE ON THE ACTUAL CONSUMPTION PER MONTH WHICH WILL BE CAREFULLY MONITORED.***

Signature and Stamp of tenderer _____

Note:

In case of discrepancy between unit price and total, the unit price shall prevail.

Signature and Rubber Stamp of tenderer _____

SECTION V – Schedule of Requirements

A) **SCHEDULE OF CLEANING**

Tentatively, the Contractor will be expected to engage in cleaning services from 4.00 a.m. in the morning to 6.00 p.m. in the evening, during weekdays. General Cleaning will also be done on Saturdays as and when required between 6.00 a.m. to 6p.m.

The actual timetable for weekly cleaning will however be agreed with the successful contractor. A roster of activities undertaken especially in the washroom should be kept.

B) **EQUIPMENT AND CLEANING MATERIAL**

The Contractor will be expected to use own equipment in providing the services and provide cleaning materials in quantities and of quality to ensure efficient and uninterrupted performance of duty.

C) **STAFF**

The Contractor will be expected to deploy a minimum of 19 No. Cleaning staff in the entire hospital with not more than three quarter being of the same gender.

D) **UNIFORM AND BADGES**

The Contractor will provide the Cleaning staff with uniform and identification badges which they will be required to put on all the times when they are working for **SULTAN HAMUD SUB COUNTY HOSPITAL**.

E) **TERMS AND CONDITIONS OF EMPLOYMENT**

Wages paid to employees to be deployed must conform to the Ministry of Labour Guidelines on Minimum wages and all other terms and conditions of employment stipulated in the labour laws. The Health facilities mentioned above will be at liberty to confirm compliance to this from whatever source.

F) **GENERAL**

Age of employees

Aged between 18 and above

Vetting

The successful contractor should have thorough knowledge of employees' background and must provide police clearance certificate before engagement

Adequate Personnel

The contractor should have adequate reserve employees for replacement on unsatisfactory performance, sickness, absence or any other reason.

The contractor must ensure all employees observe the Ministry of Health guidelines on COVID-19. The employees must also be facilitated with the necessary Personal Protective Equipment's (PPEs).

SECTION IV - TENDERING FORMS

FORM OF TENDER

(Amended and issued pursuant to PPRA CIRCULAR No. 02/2022)

Firm Name.....

Address.....

Tender Name

Tender No **Date of this Tender submission:**

(The Tenderer must prepare this Form of Tender with its letterhead clearly showing the Tenderer's complete name and business address. Tenderers are reminded that this is a mandatory requirement.)

To..... *[Insert complete name of Procuring Entity]*

a) **No reservations:** We have examined and have no reservations to the Tendering document, including Addenda issued in accordance with Instructions to tenderers (ITT 7);

b) **Eligibility:** We meet the eligibility requirements and have no conflict of interest in accordance with ITT 3;

c) **Tender/Proposal-Securing Declaration:** We have not been suspended nor declared ineligible by the Procuring Entity based on execution of a Tender-Securing Declaration. or Proposal-Securing Declaration in Kenya in accordance with ITT 3.6;

d) **Conformity:** We offer to supply in conformity with the Tendering document and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods: *[insert a brief description of the Goods and Related Services]*;

Tender Price: The total price of our Tender, inclusive of discounts, VAT and any other cost is Kenya Shillings.....

e) **Tender Validity Period:** Our Tender shall be valid for the period specified in TDS 17.1 (as amended, if applicable) from the date fixed for the Tender submission deadline specified in TDS 21.1 (as amended, if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;

(h) **Performance Security:** If our Tender is accepted, we commit to obtain a performance security in accordance with the Tendering document;

i) **One Tender per tenderer:** We are not submitting any other Tender(s) as an individual tenderer, and we are not participating in any other Tender(s) as a Joint Venture member, or as a subcontractor, and meet the requirements of ITT 3.9, other

than alternative Tenders submitted in accordance with ITT 12;

- j) **Suspension and Debarment:** We, along with any of our subcontractors, suppliers, consultants, manufacturers, or service providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the Procuring Entity. Further, we are not ineligible under the Kenya laws or official regulations or pursuant to a decision of the United Nations Security Council;
- k) **State-owned enterprise or institution:** *[select the appropriate option and delete the other] [We are not a state- owned enterprise or institution] / [We are a state-owned enterprise or institution but meet the requirements of ITT 3.7];*
- l) **Commissions, gratuities, fees:** We have paid, or will pay the following commissions, gratuities, or fees with respect to the Tendering process or execution of the Contract: *[insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]*

Name of Recipient	Address	Reason	Amount

(If none has been paid or is to be paid, indicate “none.”)

- m) **Binding Contract:** We understand that this Tender, together with your written acceptance thereof included in your Letter of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;
- n) **Procuring Entity Not Bound to Accept:** We understand that you are not bound to accept the lowest evaluated cost Tender, the Best Evaluated Tender or any other Tender that you may receive; and
- o) **Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.
- (p) **Code of Ethical Conduct:** We undertake to adhere by the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal, copy available from _____ *(specify website)* during the procurement process and the execution of any resulting contract.
- (q) **Collusive practices:** We hereby certify and confirm that the tender is genuine, non-collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the “Certificate of Independent Tender Determination” attached below.
- (r) **Beneficial Ownership Information:** We commit to provide to the procuring entity the Beneficial Ownership Information in conformity with the Beneficial Ownership Disclosure Form upon receipt of notification of intention to enter into a contract in the event we are the successful tenderer in this subject procurement proceeding.
- (s) We, the Tenderer, have completed fully and signed the following Forms as part of our Tender:
- a) Tenderer's Eligibility; Confidential Business Questionnaire – to establish we are not in any conflict to interest.
- b) Certificate of Independent Tender Determination – to declare that we completed the

tender without colluding with other tenderers.

- c) Self-Declaration of the Tenderer – to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.
- d) Declaration and commitment to the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal.

Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in **“Appendix 1- Fraud and Corruption”** attached to the Form of Tender.

Name of the tenderer..... *[insert complete name of the tenderer]

Name of the person duly authorized to sign the Tender on behalf of the tenderer: .

..... **[insert complete name of person duly authorized to sign the Tender]

Title of the person signing the Tender [insert complete title of the person signing the Tender]

Signature of the person named above [insert signature of person whose name and capacity are shown above] **Date signed** [insert date of signing] **day of** [insert month], [insert year]

***: NB/In the case of the Tender submitted by a Joint Venture specify the name of the Joint Venture as tenderer.**

****:** **Person signing the Tender shall have the power of attorney given by the tenderer. The power of attorney shall be**

TENDERER'S ELIGIBILITY - CONFIDENTIAL BUSINESS QUESTIONNAIRE

Instruction to Tenderer

Tender is instructed to complete the particulars required in this Form, *one form for each entity if Tender is a JV*. Tenderer is further reminded that it is an offence to give false information on this Form.

a) Tenderer's details

	ITEM	DESCRIPTION
1	Name of the Procuring Entity	
2	Reference Number of the Tender	
3	Date and Time of Tender Opening	
4	Name of the Tenderer	
5	Full Address and Contact Details of the Tenderer.	1. Country 2. City 3. Location 4. Building 5. Floor 6. Postal Address 7. Name and email of contact person.
6	Current Trade License Registration Number and Expiring date	
7	Name, country and full address (<i>postal and physical addresses, email, and telephone number</i>) of Registering Body/Agency	
8	Description of Nature of Business	
9	Maximum value of business which the Tenderer handles.	
10	State if Tenders Company is listed in stock exchange, give name and full address (<i>postal and physical addresses, email, and telephone number</i>) of state which stock exchange	

General and Specific Details

Sole Proprietor, provide the following details.

Name in full _____ **Age** _____ **Nationality** _____ **Country of Origin** _____ **Citizenship** _____

Partnership, provide the following details.

	Names of Partners	Nationality	Citizenship	% Shares owned
1				
2				
3				

Registered Company, provide the following details.

Private or public Company

State the nominal and issued capital of the Company-

Nominal Kenya Shillings (Equivalent)

Issued Kenya Shillings (Equivalent).....Give

details of Directors as follows.

	Names of Director	Nationality	Citizenship	% Shares owned
1				
2				
3				

DISCLOSURE OF INTEREST-Interest of the Firm in the Procuring Entity.

Are there any person/persons in (Name of Procuring Entity) who has/have an interest or relationship in this firm? Yes/No.....

If yes, provide details as follows.

	Names of Person	Designation in the Procuring Entity	Interest or Tenderer	Relationship with
1				
2				
3				

i) Conflict of interest disclosure

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
1	Tenderer is directly or indirectly controlled by or is under common control with another tenderer.		
2	Tenderer receives or has received any direct or indirect subsidy from another tenderer.		
3	Tenderer has the same legal representative as another tenderer		
4	Tender has a relationship with another tenderer, directly or through common third parties that puts it in a position to influence the tender of another tenderer, or influence the decisions of the Procuring Entity regarding this tendering process.		
5	Any of the Tenderer's affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the tender.		
6	Tenderer would be providing goods, works, non-consulting services or consulting services during implementation of the contract specified in this Tender Document.		

7	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who are directly or indirectly involved in the preparation of the Tender document or specifications of the Contract, and/or the Tender evaluation process of such contract.		
8	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who would be involved in the implementation or supervision of the Contract.		
9	Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to the Procuring Entity throughout the tendering process and execution of the Contract?		

Certification

On behalf of the Tenderer, I certify that the information given above is complete, current and accurate as at the date of submission.

Full Name_____

Title or Designation

(Signature) (Date)

ii) CERTIFICATE OF INDEPENDENT TENDER DETERMINATION

I, the undersigned, in submitting the accompanying Letter of Tender to the

_____ [Name of Procuring Entity] for: _____

_____ [Name and number of tender] in response to the request for tenders made by: _____ [Name of Tenderer] do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of _____ [Name of Tenderer] that:

1. I have read and I understand the contents of this Certificate;
2. I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am the authorized representative of the Tenderer with authority to sign this Certificate, and to submit the Tender on behalf of the Tenderer;
4. For the purposes of this Certificate and the Tender, I understand that the word "competitor" shall include any individual or organization, other than the Tenderer, whether or not affiliated with the Tenderer, who:
 - a) Has been requested to submit a Tender in response to this request for tenders;
 - b) could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;
5. The Tenderer discloses that [check one of the following, as applicable]:
 - a) The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;
 - b) the Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;
6. In particular, without limiting the generality of paragraphs(5)(a) or (5)(b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - a) prices;
 - b) methods, factors or formulas used to calculate prices;
 - c) the intention or decision to submit, or not to submit, a tender; or
 - d) the submission of a tender which does not meet the specifications of the request for Tenders; except as specifically disclosed pursuant to paragraph (5) (b) above;
7. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this request for tenders relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5)(b) above;
8. The terms of the Tender have not been, and will not be, knowingly disclosed by the Tenderer, directly or indirectly, to any competitor, prior to the date and time of the official tender opening, or of the awarding of the Contract, whichever comes first, unless otherwise required by law or as specifically disclosed pursuant to paragraph (5) (b) above.

Name _____ Title _____ Date _____ [Name, title and signature of authorized agent of Tenderer and Date]

iii) SELF-DECLARATION FORMS

FORM SD1

SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015

I,, of Post Office Box.....being a
resident of..... in the Republic of..... do
hereby make a statement as follows:-

1. THAT I am the Company Secretary/ Chief Executive/ Managing Director /Principal
Officer/Director of (*insert name of the
Company*) who is a Bidder in respect of
Tender **No.** for
..... (*insert tender title/ description*) for
.....(*insert name of the Procuring entity*) and duly authorized
and competent to make this statement.
2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred
from participating in procurement proceeding under Part IV of the Act.
3. THAT what is deponed to herein above is true to the best of my knowledge, information
and belief.

.....(Title)
(Signature) (Date)

Bidder Official Stamp

SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE

I, Of P.O. Box..... being a resident of
..... in the Republic of do hereby make a statement as follows:-

- 1. THAT I am the Chief Executive/Managing Director/Principal Officer/Director of
.....(insert name of the Company) who is a Bidder in respect of Tender No..... for(insert tender title/ description) for..... (insert name of the Procuring entity) and duly authorized and competent to make this statement.
- 2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents of.....(insert name of the Procuring entity) which is the procuring entity.
- 3. THAT the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of..... (name of the procuring entity)
- 4. THAT the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender
- 5. THAT what is deponed to here in above is true to the best of my knowledge information and belief.

.....
.....
(Title) (Signature) (Date)

Bidder's Official Stamp

DECLARATION AND COMMITMENT TO THE CODE OF ETHICS

I,..... (person)
on behalf of

(Name of the Business/ Company/Firm)

..... declare that I have read
and fully understood the contents of the Public Procurement & Asset Disposal Act, 2015,
Regulations and the Code of Ethics for persons participating in Public Procurement and
Asset Disposal and my responsibilities under the Code.

I do hereby commit to abide by the provisions of the Code of Ethics for persons participating
in Public Procurement and Asset Disposal.

Name of Authorized
signatory.....

.....
Sign.....
.....

Position.....
.....

Office address.....

Telephone.....Email.....

.....
Name of the Firm/Company.....
.....

Date.....
.....
.....

(Company Seal/ Rubber Stamp where applicable)

Witness
Name.....
.....

Sign.....
.....
.....

Date.....
.....
.....

7 UNDERTAKING TO COMPLY WITH LABOUR LAWS AND WAGE REGULATION GUIDELINES.

I,of P. O. Boxbeing a resident of in the Republic of do hereby make a statement as follows:-

THAT I am the Chief Executive/Managing Director/Principal Officer/Director of (insert name of the Company) who is a Bidder in respect of Tender No. for(insert tender title/description) for (insert name of the Procuring entity) and duly authorized and competent to make this statement.

THAT we shall comply with all labour laws and the minimum wage regulations as provided for in the,

THE REGULATION OF WAGES (AGRICULTURAL INDUSTRY) (AMENDMENT) ORDER, 2022, which

came into operation on the 1st May, 2022. The said regulations provides that a cleaner in Nairobi, Mombasa and Kisumu to be paid Kshs.15,201.65 per month together with a house allowance of 15% of the basic minimum monthly wage and Kshs.14,025.20 per month with a house allowance of 15% of the basic minimum monthly wage for all former Municipalities and Town Councils.

during the entire period of the contract and understand that failure to meet this requirement at any time during the contract period will be a ground for cancellation of the contract. The key indicators on compliance for this are • Payment of salaries in time there should be no complaints from your staff of delayed salaries.

- Procuring entity may make Impromptu request for a tax Compliance certificates from KRA and the same shall be submitted within seven days.
- Procuring entity may make Impromptu request for a Compliance certificates from NSSF and the same shall be submitted within seven days.
- Procuring entity may make Impromptu request for a for Compliance certificate from SHIF and the same shall be submitted within seven days.

.....
(Title)

.....
(Signature)

.....
(Date)

Bidder's Official Stamp

BIDDER REFERENCE CHECK FORM
(Format for recommendation from previous clients)

Firm name: _____

Please list three companies/references, include the name, telephone number and address of private or public sector customers where you have provided similar services and ensure that is stamped.

1. Name of Private/Public Sector Customer: _____

Contract Person/Title: _____ stamp _____

Telephone Number: _____

Contract Period: From _____ To _____

Rate of performance in a scale of 1-10 _____

S/No	Parameter	Rate (1-10 for each)	Remarks
1.	Customer services offered by the staff?		
2.	Payment of salaries to their staff?		
3.	Adherence to wage rate guidelines		
4.	Remittance of statutory deductions		
5.	Does the company provide necessary equipment for staff?		
6.	Are they professional in performance of the duties?		
7.	Are/were there any complaints, malpractices during their performance period?		
Total score			

2 . Name of Private/Public Sector Customer: _____

Contract Person/Title: _____ stamp _____

Telephone Number: _____

Contract Period: From _____ To _____

Rate of performance in a scale of 1-10 _____

S/No	Parameter	Rate (1-10 for each)	Remarks
1.	Customer services offered by the staff?		
2.	Payment of salaries to their staff?		
3.	Adherence to wage rate guidelines		
4.	Remittance of statutory deductions		
5.	Does the company provide necessary equipment for staff?		
6.	Are they professional in performance of the duties?		
7.	Are/were there any complaints, malpractices during their performance period?		
Total score			

1. Name of Private/Public Sector Customer: _____

S/No	Parameter	Rate (1-10 for each)	Remarks
1.	Customer services offered by the staff?		
2.	Payment of salaries to their staff?		
3.	Adherence to wage rate guidelines		
4.	Remittance of statutory deductions		
5.	Does the company provide necessary equipment for staff?		
6.	Are they professional in performance of the duties?		
7.	Are/were there any complaints, malpractices during their performance period?		
Total score			

Contract Person/Title: _____ stamp _____

Telephone Number: _____

Contract Period: From _____ To _____

Rate of performance in a scale of 1-10 _____

APPENDIX1-FRAUD AND CORRUPTION

(Appendix 1 shall not be modified)

1. Purpose

- 1.1 The Government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act (*no. 33 of 2015*) and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

2. Requirements

- 2.1 The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub-contractors, Sub-consultants, Service providers or Suppliers; any Agents (whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1 above.
- 2.2 Kenya's public procurement and asset disposal act (*no. 33 of 2015*) under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted be low highlight Kenya's policy of no tolerance for such practices and behavior:
- 1) A person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;
 - 2) A person referred to under sub section (1) who contravenes the provisions of that subsection commits an offence;
 - 3) Without limiting the generality of the subsection (1) and (2), the person shall be: -
 - a) disqualified from entering into a contract for a procurement or asset disposal proceeding; or
 - b) if a contract has already been entered into with the person, the contract shall be voidable;
 - 4) The voiding of a contract by the procuring entity under subsection (7) does not limit any legal remedy the procuring entity may have;
3. An employee or agent of the procuring entity or a member of the Board or committee of the procuring entity who has a conflict of interest with respect to a procurement:
-
- a) Shall not take part in the procurement proceedings;
 - b) shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and
 - c) Shall not be a subcontractor for the tender to whom was awarded contract, or a member of the group of tenders to whom the contract was awarded, but the subcontractor appointed shall meet all the requirements of this Act.
4. An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to the procuring entity;
- 4.1 If a person contravenes subsection (1) with respect to a conflict of interest described in subsection (5) (a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the a warding officer. etc.

In compliance with Kenya's laws, regulations and policies mentioned above, the Procuring Entity:

- a) Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:
- i) "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

"fraudulent practice" is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;

"collusive practice" is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;

"coercive practice" is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party; "obstructive practice" is:

a) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or

b) acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3e. below.

c) Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:

"fraudulent practice" includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of the procuring entity or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive the procuring entity of the benefits of free and open competition.

c) Rejects a proposal for award¹ of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub- contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;

d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or recommend to appropriate authority(ies) for sanctioning and debarment of a firm or individual, as applicable under the Act and Regulations;

e) Requires that a clause be included in Tender documents and Request for Proposal documents requiring (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers, and their Sub-contractors, Subconsultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect²all accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and

Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a “Self-Declaration Form” as included in the procurement document declaring that they and all parties involved in the procurement process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation,

(i) applying for pre-qualification, expressing interest in a consultancy, and rendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

2 Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by the Procuring Entity to address specific matters related to investigations/ audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/ audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

2. TENDERER INFORMATION FORM

[The Tenderer shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date:.....*[insert date (as day, month and year) of Tender submission]*

ITT No*[insert number of Tendering process]*

Alternative No:..... *[insert identification No if this is a Tender for an alternative]*

1. Tenderer's*[insert Tenderer's legal name]* Name: Tenderer's

2. In case of JV, legal name of each member:*[insert legal name of each member in JV]*

3. Tenderer's actual or intended country of registration:*[insert actual or intended country of registration]*

4. Tenderer's year of registration:*[insert Tenderer's year of registration]*

5. Tenderer's Address in country of registration:*[insert Tenderer's legal address in country of registration]*

6. Tenderer's Authorized Representative Information
Name:*[insert Authorized Representative's name]*

Address.....*[insert Authorized Representative's Address]*

Telephone:.....*[insert Authorized Representative's telephone/fax numbers]*


Email Address:.....*[insert Authorized Representative's email address]*

7. Attached are copies of original documents of..... *[check the box(es) of the attached original documents]*

Articles of Incorporation (or equivalent documents of constitution or ☐ association), and/or documents of registration of the legal entity named above, in accordance with ITT 4.4.

In case of JV, Form of intent to form JV or JV agreement, in ☐ accordance with ITT 4.1. In case of state-owned enterprise or institution, in accordance with ITT4.6 documents establishing: i) Legal and financial autonomy
ii) Operation under commercial law

iii) Establishing that the Tenderer is not under the supervision of the agency of the Procuring Entity

- 
- ☐ A current tax clearance certificate or tax exemption certificate in case of Kenyan tenderers issued by the Kenya Revenue Authority in accordance with ITT 4.14.
8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

OTHER FORMS

3. TENDERER'S JV MEMBERS INFORMATION FORM

[The Tenderers shall fill in this Form in accordance with the instructions indicated below. The following table shall be filled in for the Tenderer and for each member of a Joint Venture]].

Date.....*[insert date (as day, month and year) of Tender submission]*

ITT No.....*[insert number of Tendering process]*

Alternative No.....*[insert identification No if this is a Tender for an alternative]*

1. Tenderer's Name: <i>[insert Tenderer's legal name]</i>
2. Tenderer's JV Member's name: <i>[insert JV's Member legal name]</i>
3. Tenderer's JV Member's country of registration: <i>[insert JV's Member country of registration]</i>
4. Tenderer's JV Member's year of registration: <i>[insert JV's Member year of registration]</i>
5. Tenderer's JV Member's legal address in country of registration: <i>[insert JV's Member legal address in country of registration]</i>
6. Tenderer's JV Member's authorized representative information Name: <i>[insert name of JV's Member authorized representative]</i> Address: <i>[insert address of JV's Member authorized representative]</i> Telephone/Fax numbers: <i>[insert telephone/fax numbers of JV's Member authorized representative]</i> Email Address: <i>[insert email address of JV's Member authorized representative]</i>
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i> <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or registration documents of the legal entity named above, in accordance with ITT 4.4. <input type="checkbox"/> In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with ITT 4.6.
8. Included are the organizational chart and a list of Board of Directors.

TENDER-SECURING DECLARATION FORM

[The Bidder shall complete this Form in accordance with the instructions

indicated] Date[insert date (as day, month and year) of Tender Submission]

Tender No [insert number of tendering process]

To:[insert complete name of Purchaser] I/We,
the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Tender Securing Declaration.
2. I/We accept that I / we will automatically be suspended from being eligible for tendering in any contract with the Purchaser for the period of time of [insert number of months or years] starting on [insert date], if we are in breach of our obligation (s) under the bid conditions, because we – (a) have withdrawn our tender during the period of tender validity specified by us in the Tendering Data Sheet; or (b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract, if required, or(ii) fail or refuse to furnish the Performance Security, in accordance with the instructions to tenders.
3. I/We understand that this Tender Securing Declaration shall expire if we are not the successful Tenderer(s), upon the earlier of:
 - a) Our receipt of a copy of your notification of the name of the successful Tenderer; or
 - b) thirty days after the expiration of our Tender.
4. I / We understand that if I am / we are / in a Joint Venture, the Tender Securing Declaration must be in the name of the Joint Venture that submits the bid , and the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in the names of all future partners as named in the letter of intent.

Signed:.....

Capacity / title (director or partner or sole proprietor, etc.)

.....

Name:.....

..... Duly authorized to sign the bid for and on behalf of:[insert complete

name of Tenderer] Dated on day of.....

[Insert date of signing]

Seal or stamp

FORM NO. 8 BENEFICIAL OWNERSHIP DISCLOSURE FORM**(Amended and issued pursuant to PPRA CIRCULAR No. 02/2022)****INSTRUCTIONS TO TENDERERS: DELETE THIS BOX ONCE YOU HAVE COMPLETED THE FORM**

This Beneficial Ownership Disclosure Form ("Form") is to be completed by the successful tenderer pursuant to Regulation 13 (2A) and 13 (6) of the Companies (Beneficial Ownership Information) Regulations, 2020. In case of joint venture, the tenderer must submit a separate Form for each member. The beneficial ownership information to be submitted in this Form shall be current as of the date of its submission.

For the purposes of this Form, a Beneficial Owner of a Tenderer is any natural person who ultimately owns or controls the legal person (tenderer) or arrangements or a natural person on whose behalf a transaction is conducted, and includes those persons who exercise ultimate effective control over a legal person (Tenderer) or arrangement.

Tender Reference No.: _____ [insert identification no] Name of the Tender Title/Description: _____ [insert name of the assignment] to: _____ [insert complete name of Procuring Entity]

In response to the requirement in your notification of award dated _____ [insert date of notification of award] to furnish additional information on beneficial ownership: _____ [select one option as applicable and delete the options that are not applicable]

I) We here by provide the following beneficial ownership information.

Details of beneficial ownership

	Details of all Beneficial Owners	% of shares a person holds in the company Directly or indirectly	% of voting rights a person holds in the company	Whether a person directly or indirectly holds a right to appoint or remove a member of the board of directors of the company or an equivalent governing body of the Tenderer (Yes / No)	Whether a person directly or indirectly exercises significant influence or control over the Company (tenderer) (Yes / No)
1.	Full Name	Directly-- ----- % of shares	Directly..... % of voting rights	1. Having the right to appoint a majority of the board of the directors or an equivalent	1. Exercises significant influence or control over the Company body of the
	National identity card number or Passport number				

Personal Identification Number (where applicable)		Indirectly-----% of shares	Indirectly-----% of voting rights	governing body of the Tenderer: Yes - ----No----	Company (tenderer) Yes ----- No----
Nationality					
Date of birth [dd/mm/yyyy]					
Postal address					

Details of all Beneficial Owners		% of shares a person holds in the company Directly or indirectly	% of voting rights a person holds in the company	Whether a person directly or indirectly holds a right to appoint or remove a member of the board of directors of the company or an equivalent governing body of the Tenderer (Yes / No)	Whether a person directly or indirectly exercises significant influence or control over the Company (tenderer) (Yes / No)
Residential address				Direct.....	2. Is this influence or control exercised directly or indirectly?
Telephone number					
Email address				Indirect.....	Direct.....
Occupation or profession					Indirect.....

2.	Full Name		Directly-----% of shares Indirectly-----% of shares	Directly.....% of voting rights Indirectly-----% of voting rights	1. Having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer: Yes - ----No---- 2. Is this right held	1. Exercises significant influence or control over the Company body of the Company (tenderer) Yes ----- No----
	National identity card number or Passport number					
	Personal Identification Number (where applicable)					
	Nationality(ies)					

Date of birth [dd/mm/yyyy]				directly or indirectly?:	
Postal address					2. Is this influence or control exercised directly or indirectly?
Residential address				Direct.....	
Telephone number					
Email address				Indirect.....	Direct.....
Occupation or profession					Indirect.....

	Details of all Beneficial Owners		% of shares a person holds in the company Directly or indirectly	% of voting rights a person holds in the company	Whether a person directly or indirectly holds a right to appoint or remove a member of the board of directors of the company or an equivalent governing body of the Tenderer (Yes / No)	Whether a person directly or indirectly exercises significant influence or control over the Company (tenderer) (Yes / No)
3. e. t. c						

- II) Am fully aware that beneficial ownership information above shall be reported to the Public Procurement Regulatory Authority together with other details in relation to contract awards and shall be maintained in the Government Portal, published and made publicly available pursuant to Regulation 13(5) of the Companies (Beneficial Ownership Information) Regulations, 2020.(Notwithstanding this paragraph Personally Identifiable Information in line with the Data Protection Act shall not be published or made public). *Note that Personally Identifiable Information (PII) is defined as any information that can be used to distinguish one person from another and can be used to deanonymize previously anonymous data. This information includes National identity card number or Passport number, Personal Identification Number, Date of birth, Residential address, email address and Telephone number.*

III) In determining who meets the threshold of who a beneficial owner is, the Tenderer must consider a natural person who in relation to the company:

- (a) holds at least ten percent of the issued shares in the company either directly or indirectly;
- (b) exercises at least ten percent of the voting rights in the company either directly or indirectly;
- (c) holds a right, directly or indirectly, to appoint or remove a director of the company; or
- (d) exercises significant influence or control, directly or indirectly, over the company.

IV) What is stated to herein above is true to the best of my knowledge, information and belief.

*Name of the Tenderer *[insert complete name of the Tenderer]_____*

*Name of the person duly authorized to sign the Tender on behalf of the Tenderer: ** [insert complete name of person duly authorized to sign the Tender]*

Designation of the person signing the Tender: [insert complete title of the person signing the Tender]

Signature of the person named above: [insert signature of person whose name and capacity are shown above]

Date this [insert date of signing] day of [Insert month], [insert year]

Bidder Official Stamp

1. NOTIFICATION OF INTENTION TO AWARD

[This Notification of Intention to Award shall be sent to each Tenderer that submitted a Tender.] [Send this Notification to the Tenderer's Authorized Representative named in the Tenderer Information Form] For the attention of Tenderer's Authorized Representative

Name..... *[insert Authorized Representative's name]*

Address *[insert Authorized Representative's Address]*

Telephone numbers: *[insert Authorized Representative's telephone/fax numbers]*

Email Address..... *[insert Authorized Representative's email address]*

[IMPORTANT: insert the date that this Notification is transmitted to Tenderers. The Notification must be sent to all Tenderers simultaneously. This means on the same date and as close to the same time as possible.]

DATE OF TRANSMISSION: This Notification is sent by: *[email/fax]* on *[date]* (local time)

Procuring Entity *[insert the name of the Procuring Entity]*

Contract title *[insert the name of the contract]*

ITT No...... *[insert ITT reference number from Procurement Plan]*

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period you may:

- a) Request a debriefing in relation to the evaluation of your Tender, and/or
- b) Submit a Procurement-related Complaint in relation to the decision to award the contract.

I). The successful Tenderer

• Name:	• <i>[insert name of successful Tenderer]</i>
• Address:	• <i>[insert address of the successful Tenderer]</i>
• Contract price:	• <i>[insert contract price of the successful Tender]</i>

ii). Other Tenderers [INSTRUCTIONS: insert names of all Tenderers that submitted a Tender. If the Tender's price was evaluated include the evaluated price as well as the Tender price as read out.]

• Name of Tenderer	• Tender price	• Evaluated Tender price (if applicable)
[insert name]	• [insert Tender price]	• [insert evaluated price]
[insert name]	[insert Tender price]	• [insert evaluated price]
[insert name]	[insert Tender price]	• [insert evaluated price]
[insert name]	[insert Tender price]	• [insert evaluated price]
[insert name]	[insert Tender price]	• [insert evaluated price]

2. LETTER OF AWARD

[Form head paper of the Procuring Entity]

.....*[date]*

To..... *[name and address of the Service Provider]*

This is to notify you that your Tender dated *[date]* for execution of the *[name of the Contract and identification number, as given in the Special Conditions of Contract]* for the Contract Price of the equivalent of *[amount in numbers and words]* *[name of currency]*, as corrected and modified in accordance with the Instructions to Tenderers is hereby accepted by us (Procuring Entity).

You are requested to furnish the Performance Security within 28 days in accordance with the Conditions of Contract, using, for that purpose, one of the Performance Security Forms included in Section VIII, Contract Forms, of the tender document. Please return the attached Contract dully signed

Authorized Signature:.....

Name and Title of Signatory:.....

Name of Agency:.....

3. FORM OF CONTRACT

This CONTRACT (herein after called the "Contract") is made the [day] day of the month of [month], [year], between, on the one hand, [name of Procuring Entity] (herein after called the "Procuring Entity") and, on the other hand, [name of Service Provider] (hereinafter called the "Service Provider").

[Note: In the text below text in brackets is optional; all notes should be deleted in final text. If the Service Provider consist of more than one entity, the above should be partially amended to read as follows: "... (herein after called the "Procuring Entity") and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Procuring Entity for all the Service Provider's obligations under this Contract, namely, [name of Service Provider] and [name of Service Provider] (herein after called the "Service Provider").]

WHEREAS

- a) The Procuring Entity has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (herein after called the "Services");
- b) the Service Provider, having represented to the Procuring Entity that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:
 - a) The Form of Acceptance;
 - b) The Service Provider's Tender
- 5
 - c) The Special Conditions of Contract;
 - d) The General Conditions of Contract;
 - e) The Specifications;
 - f) The Priced Activity Schedule; and
 - g) The following Appendices: **[Note:** If any of these Appendices are not used, the words "Not Used" should be inserted below next to the title of the Appendix and on the sheet attached hereto carrying the title of that Appendix.]

Appendix A: Description of the Services

Appendix B: Schedule of Payments

Appendix C:

Subcontractors Appendix D:

Breakdown of Contract Price

Appendix E: Services and Facilities Provided by the Procuring Entity

2. The mutual rights and obligations of the Procuring Entity and the Service Provider shall be as set forth in the Contract, in particular:
 - a) The Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - b) The Procuring Entity shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHERE OF, the Parties here to have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of _____ [name of Procuring Entity]

[Authorized Representative] For and on behalf of [name of Service Provider] _____ [Authorized Representative]

[Note : If the Service Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]

For and on behalf of each of the Members of the Service Provider

..... [name of member]

..... [Authorized Representative]]

4. FORM OF TENDER-SECURING DECLARATION

[The Tenderer shall fill in this Form in accordance with the instructions indicated.]

Date..... *[date (as day, month and year)]*

ITT No..... *[number of Tendering process]*

Alternative No *[insert identification No if this is a Tender for an alternative]*

To:..... *[complete name of Procuring Entity]* We, the

undersigned, declare that: We understand that, according to your conditions, Tenders

must be supported by a

Tender-Securing Declaration.

We accept that we will automatically be suspended from being eligible for Tendering or submitting proposals in any contract with the Procuring Entity for the period of time of *[number of months or years]* starting on *[date]*, if we are in breach of our obligation(s) under the Tender conditions, because we:

- a) Have withdrawn our Tender during the period of Tender validity specified in the Form of Tender; or
- b) having been notified of the acceptance of our Tender by the Procuring Entity during the period of Tender validity, (i) fail to sign the Contract agreement; or (ii) fail or refuse to furnish the Performance Security, if required, in accordance with the ITT.

We understand this Tender Securing Declaration shall expire if we are not the successful Tenderer, upon the earlier of (i) our receipt of your notification to us of the name of the successful Tenderer; or (ii) twenty-eight days after the expiration of our Tender.

Name of the Tenderer* _____

Name of the person duly authorized to sign the Tender on behalf of the

Tenderer** _____

Title of the person signing the

Tender _____

person

Signature of the

named

above _____

Date

signed _____ day

of _____,

*: In the case of the Tender submitted by joint venture specify the name of the Joint Venture as Tenderer **: Person signing the Tender shall have the power of attorney given by the Tenderer attached to the Tender

[Note: *In case of a Joint Venture, the Tender-Securing Declaration must be in the name of all members to the Joint Venture that submits the Tender.*

SECTION VI - GENERAL CONDITIONS OF CONTRACT

General Provisions Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- a) The Adjudicator is the person appointed jointly by the Procuring Entity and the Service Provider to resolve disputes in the first instance, as provided for in SubClause 8.2 hereunder.
- b) "Activity Schedule" is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Tender;
- c) "Completion Date" means the date of completion of the Services by the Service Provider as certified by the Procuring Entity
- d) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract;
- e) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6;
- f) "Day works" means varied work inputs subject to payment on a time basis for the Service Provider's employees and equipment, in addition to payments for associated materials and administration.
- g) "Procuring Entity" means the Procuring Entity or party who employs the Service Provider
- h) "Foreign Currency" means any currency other than the currency of Kenya;
- i) "GCC" means these General Conditions of Contract;
- j) "Government" means the Government of Kenya;
- k) "Local Currency" means Kenya shilling;
- l) "Member," in case the Service Provider consist of a joint venture of more than one entity, means any of these entities; "Members" means all these entities, and "Member in Charge" means the entity specified in the SC to act on their behalf in exercising all the Service Provider' rights and obligations towards the Procuring Entity under this Contract;
- m) "Party" means the Procuring Entity or the Service Provider, as the case maybe, and "Parties" means both of them;
- n) "Personnel" means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part thereof;
- o) "Service Provider" is a person or corporate body whose Tender to provide the Services has been accepted by the Procuring Entity;
- p) "Service Provider's Tender" means the completed Tendering Document submitted by the Service Provider to the Procuring Entity
- q) "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented;
- r) "Specifications" means the specifications of the service included in the Tendering Document submitted by the Service Provider to the Procuring Entity
- s) "Services" means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider's Tender.
- t) "Subcontractor" means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses 3.5 and 4;
- u) "Public Procurement Regulatory Authority (PPRA)" shall mean the Government Agency responsible for oversight of public procurement.

- v) "Project Manager" shall be the person appointed by the Procuring Entity to act as the Project Manager for the purposes of the Contract and named in the Particular Conditions of Contract, or other person appointed from time to time by the Procuring Entity and notified to the Contractor.
- w) "Notice of Dissatisfaction" means the notice given by either Party to the other indicating its dissatisfaction and intention to commence arbitration.

1.2 Applicable Law

The Contract shall be interpreted in accordance with the laws of Kenya.

1.3 Language

This Contract has been executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

1.4 Notices

Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, hand delivery, or email to such Party at the address **specified in the SCC.**

1.5 Location

The Services shall be performed at such locations as are specified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in Kenya or elsewhere, as the Procuring Entity may approve.

1.6 Authorized Representatives

Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Entity or the Service Provider may be taken or executed by the officials **specified in the SCC.**

1.7 Inspection and Audit by the PPRA

Pursuant to paragraph 2.2 e. of Attachment 1 to the General Conditions, the Service Provider shall permit and shall cause its sub contract or sand sub-consultants to permit, Makueni County Government and/or persons appointed by Makueni County Government to inspect the Site and/or the accounts and records relating to the procurement process, selection and/or contract execution, and to have such accounts and records audited by auditors appointed by PPRA. The Service Provider's and its Subcontractors' and sub-consultants' attention is drawn to Sub-Clause

3.10 which provides, inter alia, that acts intended to materially impede the exercise of Makueni County Government's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to Makueni County Government's prevailing sanctions procedures).

1.8 Taxes and Duties

The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

2. Commencement, Completion, Modification, and Termination of Contract

2.1 Effectiveness of Contract

This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as maybe **stated in the SCC.**

2.2 Commencement of Services

2.2.1 Program

Before commencement of the Services, the Service Provider shall submit to the Procuring Entity for approval a Program showing the general methods, arrangements order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

2.2.2 Starting Date

The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be **specified in the SCC**.

2.3 Intended Completion Date

Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by the Intended Completion Date, as is **specified in the SCC**. If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause 3.8. In this case, the Completion Date will be the date of completion of all activities.

2.4 Modification

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

2.4.1 Value Engineering

The Service Provider may prepare, at its own cost, a value engineering proposal at any time during the performance of the contract. The value engineering proposal shall, at a minimum, include the following:

- a) The proposed change(s), and a description of the difference to the existing contract requirements;
- b) A full cost/benefit analysis of the proposed change(s) including a description and estimate of costs (including life cycle costs, if applicable) the Procuring Entity may incur in implementing the value engineering proposal; and
- c) A description of any effect(s) of the change on performance/functionality.

The Procuring Entity may accept the value engineering proposal if the proposal demonstrates benefits that:

- a) accelerates the delivery period; or
- b) reduces the Contract Price or the lifecycle costs to the Procuring Entity; or
- c) improves the quality, efficiency, safety or sustainability of the services; or
- d) yields any other benefits to the Procuring Entity, without compromising the necessary functions of the Facilities.

If the value engineering proposal is approved by the Procuring Entity and results in:

- a) a reduction of the Contract Price; the amount to be paid to the Service Provider shall be the percentage specified in the **SCC** of the reduction in the Contract Price; or
- b) an increase in the Contract Price; but results in a reduction in lifecycle costs due to any benefit described in

(a) to (d) above, the amount to be paid to the Service Provider shall be the full increase in the Contract Price.

2.5 Force Majeure

2.5.1 Definition

For the purposes of this Contract,

“Force Majeure” means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

2.5.2 No Breach of Contract

The failure of a Party to fulfil any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

2.5.3 Extension of Time

Any period with in which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

2.5.4 Payments

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

2.6 Termination

2.6.1 By the Procuring Entity

The Procuring Entity may terminate this Contract, by not less than thirty (30) days' written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (d) of this Sub-Clause 2.6.1:

- a) If the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Procuring Entity may have subsequently approved in writing;
- b) if the Service Provider become insolvent or bankrupt;
- c) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- d) if the Service Provider, in the judgment of the Procuring Entity has engaged in Fraud and Corruption, as defined in paragraph 2.2a. of Attachment1 to the GCC, in competing for or in executing the Contract

2.6.2 By the Service Provider

The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Procuring Entity, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub-Clause 2.6.2:

- a) If the Procuring Entity fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue; or
- b) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

2.6.3 Payment up on Termination

Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Procuring Entity shall make the following payments to the Service Provider:

- a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
- b) except in the case of termination pursuant to paragraphs (a), (b), (d) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel. **3 Obligations of the Service Provider**

3.1 General

The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contractor to the Services, as faithful adviser to the Procuring Entity, and shall at all times support and safeguard the Procuring Entity's legitimate interests in any dealings with Subcontractors or third parties.

3.2 Conflict of Interests

3.2.1 Service Provider Not to Benefit from Commissions and Discounts.

The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider's sole Remuneration in connection with this Contractor the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contractor to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project

The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

3.2.3 Prohibition of Conflicting Activities

Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

- a) During the term of this Contract, any business or professional activities in Kenya which would conflict with the activities assigned to them under this Contract;
- b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees' inactive duty or on any type of leave, to perform any activity under this Contract;
- c) After the termination of this Contract, such other activities as may be **specified in the SCC**.

3.3 Confidentiality

The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within one(1) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Procuring Entity's business or operations without the prior written consent of the Procuring Entity.

- 3.4 **The Service Provider** (a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Sub contractors', as the case may be) own cost but on terms and conditions approved by the Procuring Entity, insurance against the risks, and for the coverage, as shall be **specified in the SCC**; and (b) at the Procuring Entity's request, shall provide evidence to the Procuring Entity showing that such insurance has been taken out and maintained and that the current premiums have been paid.

3.5 Service Provider's Actions Requiring Procuring Entity's Prior Approval

The Service Provider shall obtain the Procuring Entity's prior approval in writing before taking any of the following actions:

- a) Entering into a subcontract for the performance of any part of the Services,
- b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Subcontractors"),
- c) changing the Program of activities; and
- d) Any other action that may be **specified in the SCC**.

3.6 Reporting Obligations

The Service Provider shall submit to the Procuring Entity the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.

3.7 Documents Prepared by the Service Provider to Be the Property of the Procuring Entity

All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Service Provider in accordance with Sub-Clause 3.6 shall become and remain the property of the Procuring Entity, and the Service Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Procuring Entity, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be **specified in the SCC**.

3.8 Liquidated Damages

3.8.1 Payments of Liquidated Damages

The Service Provider shall pay liquidated damages to the Procuring Entity at the rate per day **stated in the SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount **defined in the SCC**. The Procuring Entity may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities.

3.8.2 Correction for Over-payment

If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Entity shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate. The Service Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.

3.8.3 Lack of performance penalty

If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as described in SubClause 7.2 and **specified in the SCC**.

3.9 Performance Security

The Service Provider shall provide the Performance Security to the Procuring Entity no later than the date specified in the Form of acceptance. The Performance Security shall be issued in an amount and form and by a bank or surety acceptable to the Procuring Entity, and denominated in the types and proportions of the currencies in which the Contract Price is payable. The performance Security shall be valid until a date 28 day from the Completion Date of the Contract in case of a bank guarantee, and until one year from the Completion Date of the Contract in the case of a Performance Bond.

3.10 Fraud and Corruption

The Procuring Entity requires compliance with the Government's Anti-Corruption laws and its prevailing sanctions. The Procuring Entity requires the Service Provider to disclose any commissions or fees that may have been paid or are to be paid to agents or any other party with respect to the tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

3.11 Sustainable Procurement

The Service Provider shall conform to the sustainable procurement contractual provisions, if and as specified in the **SCC**.

4 Service Provider's Personnel

4.1 Description of Personnel

The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix Care hereby approved by the Procuring Entity.

4.2 Removal and/or Replacement of Personnel

- a) Except as the Procuring Entity may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.
- b) If the Procuring Entity finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Procuring Entity's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Procuring Entity.
- c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

5 Obligations of the Procuring Entity

5.1 Assistance and Exemptions

The Procuring Entity shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as **specified in the SCC**.

5.2 Change in the Applicable Law

If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2(a) or (b), as the case may be.

5.3 Services and Facilities

The Procuring Entity shall make available to the Service Provider the Services and Facilities listed under Appendix F.

6 Payments to the Service Provider

6.1 Lump-Sum Remuneration The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 2.4 and 6.3.

6.2 Contract Price

- a) The price payable is **set forth in the SCC**.
- b) Price may be payable in foreign currency, if so allowed in this document.

6.3 Payment for Additional Services, and Performance Incentive Compensation

6.3.1 For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.

6.3.2 **If the SCC so specify**, the service provider shall be paid performance incentive compensation as set out in the Performance Incentive Compensation appendix.

6.3.3 Where the contract price is different from the corrected tender price, in order to ensure the contractor is not paid less or more relative to the contract price (*which would be the tender price*), payment valuation certificates and variation orders on omissions and additions valued based on rates in the schedule of rates in the Tender, will be adjusted by a plus or minus percentage. The percentage already worked out during tender evaluation is worked out as follows: $(\text{corrected tender price} - \text{tender price}) / \text{tender price} \times 100$.

6.4 Terms and Conditions of Payment

Payments will be made to the Service Provider according to the payment schedule **stated in the SCC. Unless otherwise stated in the SCC**, the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee for the same amount, and shall be valid for the period **stated in the SCC**. Any other payment shall be made after the conditions **listed in the SCC** for such payment have been met, and the Service Provider have submitted an invoice to the Procuring Entity specifying the amount due.

6.5 Interest on Delayed Payments

If the Procuring Entity has delayed payments beyond thirty (30) days after the due date stated in the **SCC**, interest shall be paid to the Service Provider for each day of delay at the rate stated in **the SCC**.

6.6 Price Adjustment

- 6.6.1 Prices shall be adjusted for fluctuations in the cost of inputs only if **provided for in the SCC**. If so provided, the amounts certified in each payment certificate, after deducting for Advance Payment, shall be adjusted by applying the respective price adjustment fact or to the payment amounts due in each currency. A separate formula of the type indicated below applies to each Contract currency:

$$P_c = A_c + B_c \cdot L_{mc} / L_{oc} + C_c \cdot I_{mc} /$$

I_{oc} Where:

P_c is the adjustment factor for the portion of the Contract Price payable in a specific currency “c”.

A_c , B_c and C_c are coefficients specified in the **SCC**, representing: A_c the non-adjustable portion; B_c the adjustable portion relative to labor costs and C_c the adjustable portion for other inputs, of the Contract Price payable in that specific currency “c”; and

L_{mc} is the index prevailing at the first day of the month of the corresponding invoiced ate and L_{oc} is the index prevailing 28 days before Tender opening for labor; both in the specific currency “c”.

I_{mc} is the index prevailing at the first day of the month of the corresponding invoice date and

I_{oc} is the index prevailing 28 days before Tender opening for other inputs payable; both in the specific currency “c”.

If a price adjustment factor is applied to payments made in a currency other than the currency of the source of the index for a particular indexed input, a correction factor Z_o/Z_n will be applied to the respective component factor of p_n for the formula of the relevant currency. Z_o is the number of units of Kenya Shillings of the index, equivalent to one unit of the currency payment on the date of the base index, and Z_n is the corresponding number of such currency units on the date of the current index.

- 6.6.2 If the value of the index is changed after it has been used in a calculation, the calculation shall be corrected and an adjustment made in the next payment certificate. The index value shall be deemed to take account to fall changes in cost due to fluctuations in costs.

6.7 Day works

- 6.7.1 If applicable, the Day work rates in the Service Provider's Tender shall be used for small additional amounts of Services only when the Procuring Entity has given written instructions in advance for additional services to be paid in that way.

6.7.2 All work to be paid for as Day works shall be recorded by the Service Provider on forms approved by the Procuring Entity. Each completed form shall be verified and signed by the Procuring Entity representative as indicated in Sub- Clause 1.6 within two days of the Services being performed.

6.7.3 The Service Provider shall be paid for Day works subject to obtaining signed Day works forms as indicated in Sub-Clause 6.7.2

7 Quality Control

7.1 Identifying Defects

The principle and modalities of Inspection of the Services by the Procuring Entity shall be as **indicated in the SCC**. The Procuring Entity shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. The Procuring Entity may instruct the Service Provider to search for a Defect and to uncover and test any service that the Procuring Entity considers may have a Defect. Defect Liability Period is as **defined in the SCC**.

Correction of Defects, and Lack of Performance Penalty

- a) The Procuring Entity shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.
- b) Every time notice a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Procuring Entity's notice.
- c) If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, the Procuring Entity will assess the cost of having the Defect corrected, the Service Provider will pay this amount and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.8.

8 Settlement of Disputes

8.1 Contractor's Claims

- 8.1.1 If the Contractor considers himself to be entitled to any extension of the Time for Completion and/or any additional payment, under any Clause of these Conditions or otherwise in connection with the Contract, the Contractor shall give notice to the Project Manager, describing the event or circumstance giving rise to the claim. The notice shall be given as soon as practicable, and not later than 28 days after the Contractor became aware, or should have become aware, of the event or circumstance.
- 8.1.2 If the Contractor fails to give notice of a claim within such period of 28 days, the Time for Completion shall not be extended, the Contractor shall not be entitled to additional payment, and the Procuring Entity shall be discharged from all liability in connection with the claim. Otherwise, the following provisions of this Sub- Clauses shall apply.

8.1.3 The Contractor shall also submit any other notices which are required by the Contract, and supporting particulars for the claim, all s relevant to such event or circumstance.

8.1.4 The Contractor shall keep such contemporary records as may be necessary to substantiate any claim, either on the Site or at another location acceptable to the Project Manager. Without admitting the Procuring Entity's liability, the Project Manager may, after receiving any notice under this Sub-Clause, monitor the record-keeping and /or instruct the Contractor to keep further contemporary records. The Contractor shall permit the Project Manager to inspect all these records, and shall (if instructed) submit copies to the Project Manager.

8.1.5 Within 42 days after the Contractor became aware (or should have become aware) of the event or circumstance giving rise to the claim, or within such other period as may be proposed by the Contractor and approved by the Project Manager, the Contractor shall send to the Project Manager a fully detailed claim which includes full supporting particulars of the basis of the claim and of the extension of time and /or additional payment claimed. If the event or circumstance giving rise to the claim has a continuing effect:

8.1.5.1 This fully detailed claim shall be considered as interim;

a) The Contractor shall send further interim claims at monthly intervals, giving the accumulated delay and/or amount claimed, and such further particulars as the Project Manager may reasonably require; and

b) The Contractor shall send a final claim within 28 days after the end of the effects resulting from the event or circumstance, or within such other period as may be proposed by the Contractor and approved by the Project Manager.

8.1.6 Within 42 days after receiving a claim or any further particulars supporting a previous claim, or within such other period as may be proposed by the Project Manager and approved by the Contractor, the Project Manager shall respond with approval, or with disapproval and detailed comments. He may also request any necessary further particulars, but shall nevertheless give his response on the principles of the claim within the above defined time period.

8.1.7 Within the above defined period of 42 days, the Project Manager shall proceed in accordance with Sub-Clause

3.5[Determinations] to agree or determine (i) the extension (if any) of the Time for Completion (before or after its expiry) in accordance with Sub-Clause 8.4 [Extension of Time for Completion], and/or (ii) the additional payment (if any) to which the Contractor is entitled under the Contract.

8.1.8 Each Payment Certificate shall include such additional payment for any claim as has been reasonably substantiated as due under the relevant provision of the Contract. Unless and until the particulars supplied are sufficient to substantiate the whole of the claim, the Contractor shall

only been titled to payment for such part of the claim as he has been able to substantiate.

8.1.9 If the Project Manager does not respond within the time framed in this Clause, either Party may consider that the claim is rejected by the Project Manager and any of the Parties may refer to Arbitration in accordance with Sub-Clause 8.2 [Matters that may be referred to arbitration].

8.1.10 The requirements of this Sub-Clause are in addition to those of any other Sub-Clause which may apply to a claim. If the Contract or fails to comply with this or another Sub-Clause in relation to any claim, any extension of time and/or additional payment shall take account of the extent (if any) to which the failure has prevented or prejudiced proper investigation of the claim, unless the claim is excluded under the second paragraph of this Sub-Clause.

8.2 Matters that may be referred to arbitration

8.2.1 Notwithstanding anything stated herein the following matters may be referred to arbitration before the practical completion of the Services or abandonment of the Services or termination of the Contract by either party:

- a) The appointment of a replacement Project Manager upon the said person ceasing to act.
- b) Whether or not the issue of an instruction by the Project Manager is empowered by these Conditions
- c) Whether or not a certificate has been improperly withheld or is not in accordance with these Conditions.
- e) Any dispute arising in respect of war risks or war damage.
- f) All other matters shall only be referred to arbitration after the completion or alleged completion of the Services or termination or alleged termination of the Contract, unless the Procuring Entity and the Contractor agree otherwise in writing.

8.3 Amicable Settlement

8.3.1 Where a Notice of Dissatisfaction has been given, both Parties shall attempt to settle the dispute amicably before the commencement of arbitration. However, unless both Parties agree otherwise, the Party giving a Notice of Dissatisfaction in accordance with Sub-Clause 8.1 above should move to commence arbitration after the fifty-sixth day from the day on which a Notice of Dissatisfaction was given, even if no attempt at an amicable settlement has been made.

8.4 Arbitration

8.4.1 Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 8.3 shall be finally settled by arbitration. Arbitration shall be conducted in accordance with the Arbitration Laws of Kenya.

8.4.2 The arbitrators shall have full power to open up, review and revise any certificate, determination, instruction, opinion or valuation of the Project Manager, relevant to the dispute. Nothing shall disqualify representatives of the Parties and the Project Manager from being called as a witness and giving evidence before the arbitrators on any matter whatsoever relevant to the dispute.

8.4.3 Neither Party shall be limited in the proceedings before the arbitrators to the evidence, or to the reasons for dissatisfaction given in its Notice of Dissatisfaction.

8.4.4 Arbitration may be commenced prior to or after completion of the services. The obligations of the Parties, and the Project Manager shall not be altered by reason of any arbitration being conducted during the progress of the services.

8.4.5 The terms of the remuneration of each or all the members of Arbitration shall be mutually agreed upon by the Parties when agreeing the terms of appointment. Each Party shall be responsible for paying one-half of this remuneration.

8.5 Arbitration with proceedings

8.5.1 In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit to arbitration and to concur in the appointment of an Arbitrator within thirty days of the notice. The dispute shall be referred to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following professional institutions; a) Law Society of Kenya or

b) Chartered Institute of Arbitrators (Kenya Branch)

8.5.2 The institution written to first by the aggrieved party shall take precedence over all other institutions.

8.5.3 The arbitration maybe on the construction of this Contractor on any matter or thing of what so ever nature arising there under or in connection there with, including any matter or thing left by this Contract to the discretion of the Project Manager, or the withholding by the Project Manager of any certificate to which the Contractor may claim to been titled to or the measurement and valuation referred to in clause 23.0 of these conditions, or the rights and liabilities of the parties subsequent to the termination of Contract.

8.5.4 Provided that no arbitration proceedings shall be commenced on any claim or dispute where notice of a claim or dispute has not been given by the applying party within ninety days of the occurrence or discovery of the matter or issue giving rise to the dispute.

8.5.5 Notwithstanding the issue of a notice as stated above, the arbitration of such a claim or dispute shall not commence unless an attempt has in the first instance been made by the parties to settle such claim or dispute amicably with or without the assistance of third parties. Proof of such attempt shall be required.

8.5.6 The Arbitrator shall, without prejudice to the generality of his powers, have powers to direct such measurements, computations, tests or valuations as may in his opinion be desirable in order to determine the rights of the parties and assess and award any sums which ought to have

been the subject of or included in any certificate.

8.5.7 The Arbitrator shall, without prejudice to the generality of his powers, have powers to open up, review and revise any certificate, opinion, decision, requirement or notice and to determine all matters in dispute which shall be submitted to him in the same manner as if no such certificate, opinion, decision requirement or notice had been given.

8.5.8 The award of such Arbitrator shall be final and binding upon the parties.

8.6 Failure to Comply with Arbitrator's Decision

8.6.1 In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party may, without prejudice to any other rights it may have, refer the matter to a competent court of law.

9.1 The Adjudicator

9.1.1 Should the Adjudicator resign or die, or should the Procuring Entity and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract; a new Adjudicator will be jointly appointed by the Procuring Entity and the Service Provider. In case of disagreement between the Procuring Entity and the Service Provider, within 30days, the Adjudicator shall be designated by the Appointing Authority **designated in the SCC** at the request of either party, within 14 days of receipt of such request.

9.2 The Adjudicator shall be paid by the hour at the rate **specified in the TDS and SCC**, together with reimbursable expenses of the type's **specified in the SCC**, and the cost shall be divided equally between the Procuring Entity and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within 28 days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above 28 days, the Adjudicator's decision will be final and binding.

SECTION VII - SPECIAL CONDITIONS OF CONTRACT

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1(a)	The Adjudicator is NA
1.1(v)	Project Manager is NA
1.1(d)	The contract name is PROVISION OF CLEANING SERVICES AND GARDENING
1.1(g)	The Procuring Entity is SULTAN HAMUDSUB COUNTY HOSPITAL
1.1(l)	The Member in Charge is _____
1.1(o)	The Service Provider is _____
1.4	<p>The addresses are: Procuring Entity:</p> <p style="text-align: center;">THE MEDICAL SUPERITENDENT SULTAN HAMUD SUB COUNTY HOSPITAL PO BOX 253-90132 SULTAN HAMUD</p>
1.6	<p>The Authorized Representatives are: For the Procuring Entity: _____ For the Service Provider: _____</p>
2.1	The date on which this Contract shall come into effect is
2.2.2	The Starting Date for the commencement of Services is
2.3	The Intended Completion Date is
2.4.1	N/A
3.2.3	Activities prohibited after termination of this Contract are: N/A
3.4	N/A
3.5(d)	The other actions are N/A
3.7	N/A
3.8.3	The percentage N/A to be used for the calculation of Lack of performance Penalty(ies) is _____.
5.1	The assistance and exemptions provided to the Service Provider are: _____
6.2(a)	The amount in Kenya Shillings _____.
6.3.2	The performance incentive paid to the Service Provider shall be: _____ _____

6.5	Payment shall be made within 30 days of receipt of the invoice and the relevant documents specified in Sub Clause 6.4,
6.6.1	N/A
7.1	N/A
9.1	N/A
9.2	N/A

1. Human and Environmentally Friendly Cleaning Products to be used (please indicate)
2. The Prices quoted must be Net and in Kenya shillings and be inclusive of all government taxes.
3. The Bidders who pay their employees below the required statutory minimum wages as stipulated by the Labor Act will be disqualified
4. The Authority may conduct site visit on the lowest Tenderer's who are technically responsive by visiting their premises. The criteria will be to:
 - Confirm the financial capacity and capability of the firm (the personnel & equipment).
 - Confirm the authenticity of the documents provided
 - Confirm the premises/physical location.
 - Confirm previous performance.
 - Other relevant statutory documents
 - Demonstration that workers are employed as per labor laws (please provide copies of appointment letters at least 20 employees)
5. Site visit is recommended for all bidders
6. The Tenderer will automatically be disqualified where false or fraudulent Information is given.
7. Prior to the signing of the contract the successful bidder will be required to submit/agree with the procuring entity on the following:-
 - a. Evidence of Workers' Injury Benefit (WIBA) Insurance Policy
 - b. Police Clearance Certificates for all staff that will be deployed to work at all premises of the procuring entity.
 - c. Agree with the Contract Manager on a Performance Monitoring tool.
 - d. Valid Food handler's Medical certificate for staff working in the kitchen.