



Makueni County Sand Conservation and Utilization Authority

Email: sandauthority@makueni.go.ke
Web: www.makueni.go.ke

Makueni County
P.O. Box 78-90300
MAKUENI

QUALITY POLICY

The Makueni County Sand Conservation and Utilization Authority hereinafter called, The Sand Authority, is committed to meeting customer and stakeholders' requirements for services and products.

The Authority is committed to enhancing stakeholders' satisfaction through effective engagement in delivery of sand conservation and utilization services.

The authority is committed to engaging, empowering and developing Authority employees to maximize their potential in enhancing customer satisfaction by seeking to understand, innovate, and meet the changing needs and expectations in the sand natural resources use.

The Sand Authority is committed to continual improvement of our processes and the Quality Management System as per the requirements of ISO 9001-2015 Standard.

The Sand Authority is committed to comply with applicable requirements and shall review the effectiveness of measures taken to address processes, risks and opportunities.

The Sand Authority shall undertake to review the Quality Policy and quality objectives in order to ensure suitability, adequacy and relevance to the established Quality Management System.

The Sand Authority shall implement necessary actions to ensure compliance, growth, sustainability and confidence of people and stakeholders in Makueni County.

The Sand Authority Quality Policy shall be communicated to personnel and availed to the relevant interested parties.


Chairman

MCSCUA